Blue Dot changes

As part of BCN’s commitment to offer providers the most up-to-date information in a timely way, the BCN Referral and Authorization Requirements document is revised on an as-needed basis using the Blue Dot change process.

Here’s how the process works:

1. The BCN Referral and Authorization Requirements document is published each year on January 1.
2. After the document is published in January, changes are made as needed throughout the year. Changes made since the previous publication are marked with a Blue Dot. This makes the most recent changes easy to identify.
3. Each change is explained in the list of Blue Dot changes that appears on the final page of the document.
4. A revision date is added at the lower right corner of the document.
5. When the document is published the following year, the Blue Dots for the current year are removed. The changes made in the current year become part of the baseline of the new document.

Accessing the BCN Referral and Authorization Requirements document

To access the BCN Referral and Authorization Requirements document, visit referrals.bcbsm.com and click BCN. Then click Authorization Requirements & Criteria on the left navigation bar.

Providers may call BCN’s Utilization Management department at 1-800-392-2512 with questions about referral and authorization requirements.