

## Biofeedback (non-behavioral health)

Blue Care Network provides coverage for this procedure for adult BCN Advantage members who meet medical necessity criteria. Submit authorization requests through e-referral.

The submitter will receive a prompt to complete a questionnaire to determine the appropriateness of the requested service. The questions are listed below.

If all questions are answered, e-referral will either approve or pend the case. If the case pends and BCN cannot authorize it, BCN will contact the provider for additional clinical information. Authorization is not a guarantee of payment.

Payment is based on established claim edits. Compliance with this prior authorization requirement will be monitored retrospectively.

**Applicable codes:** \*90901, \*90911

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**See below for the questions you'll encounter in the e-referral system.**

**Q** Is the patient cognitively intact?

**A**  Possible answers:  Yes  No  N/A

**Q** Does the patient have either stress or urge urinary incontinence?

**A**  Possible answers:  Yes  No  N/A

**Q** Did the patient try and fail at least 4 weeks of pelvic muscle exercise (PME) training?

**A**  Possible answers:  Yes  No  N/A