Facial and neck hair removal

Blue Care Network provides coverage for this procedure for adult BCN HMO University of Michigan members in an outpatient or clinic setting who meet medical necessity criteria. Submit authorization requests through e-referral.

The submitter will receive a prompt to complete a questionnaire to determine the appropriateness of the requested service. The questions are listed below.

If all questions are answered, e-referral will either approve or pend the case. If the case pends and BCN cannot authorize it, BCN will contact the provider for additional clinical information. Authorization is not a guarantee of payment.

Payment is based on established claim edits. Compliance with this prior authorization requirement will be monitored retrospectively.

Applicable codes: *17380 and *17999, for these diagnosis codes only: F64.0, F64.2, F64.8, F64.9, Z87.890

*CPT codes, descriptions and two-digit numeric modifiers only are copyright 2018 American Medical Association. All rights reserved.

See below for the questions you’ll encounter in the e-referral system.

**Question 1:** Does the patient have a persistent, well-documented gender dysphoria manifested by clinically significant distress and by significant functional impairment identified by a detailed psychological assessment by a mental health professional (either psychiatrist, PhD prepared clinical psychologist or master’s level clinician who is licensed to practice independently in their state)?

**Answer:**
- [ ] Yes
- [ ] No
- [ ] N/A

**Question 2:** Has the patient been previously approved for gender reassignment surgery OR has already had gender reassignment surgery?

**Answer:**
- [ ] Yes
- [ ] No
- [ ] N/A

**Question 3:** Does the patient have the capacity to make a fully informed decision and to consent for treatment?

**Answer:**
- [ ] Yes
- [ ] No
- [ ] N/A
Preview questionnaire:
Facial and neck hair removal
(University of Michigan members only)
Effective June 23, 2019
For BCN HMO℠ (commercial) members with U-M Premier Care and GradCare plans

See below for the questions you'll encounter in the e-referral system. (continued)

Does the patient have any significant medical or mental health concerns which are not controlled? MUST select N/A if no conditions exist.

Possible answers:
- History of issues addressed and in full remission
- Active issues; undergoing adequate active treatment currently
- Active issues; not being adequately treated currently
- N/A (Must select N/A if no conditions exist.)

Is the request for hair removal of the face or neck by either electrolysis or laser? MUST select NO if the request is for hair removal to somewhere on the body other than the face or neck.

Possible answers: □ Yes □ No □ N/A