

Blue Cross Blue Shield of Michigan and Blue Care Network offer the following services to members. Services are provided by Blue Cross, BCN and the vendors listed below. Click the links below to learn more about services within each category.

CARE MANAGEMENT — Provides patient support by identifying patients with health risks and working with them to improve or maintain their health.

<p><u>Advance care planning</u></p> <ul style="list-style-type: none"> Vital Decisions ◆◆ 	<p><u>Drugs</u></p> <ul style="list-style-type: none"> PillarRx Consulting ◆◆ Sempre Health ◆◆ 	<p><u>Surgeries</u></p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆
<p><u>Behavioral health</u></p> <ul style="list-style-type: none"> myStrength by Livongo ◆◆ 	<p><u>Elective procedures and services</u></p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆ 	<p><u>Well-being</u></p> <ul style="list-style-type: none"> Catapult ◆ myStrength by Livongo ◆◆ PopHealthCare ◆◆ WebMD ◆◆◆◆
<p><u>Blue Cross® Coordinated Care</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ 	<p><u>Health Guide</u> ◆</p>	
<p><u>Cardiology</u></p> <ul style="list-style-type: none"> AMC Health ◆◆ 	<p><u>Health assessments</u></p> <ul style="list-style-type: none"> Genex Services LLC ◆◆ 	
<p><u>Caregiver support</u></p> <ul style="list-style-type: none"> Seniorlink ◆◆ 	<p><u>Home-based services</u></p> <ul style="list-style-type: none"> Genex Services ◆◆ PopHealthCare® ◆ 	
<p><u>Decision support</u></p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆ 	<p><u>Member lifestyle support</u> ◆◆</p>	
<p><u>Diabetes</u></p> <ul style="list-style-type: none"> Cecelia Health ◆ Livongo® ◆◆◆◆ Omada Health ◆◆ Solera ◆◆ 	<p><u>Pain management</u></p> <ul style="list-style-type: none"> Aspire Health ◆◆ 	
<p><u>Dialysis</u></p> <ul style="list-style-type: none"> Fresenius ◆◆ 	<p><u>Palliative care</u></p> <ul style="list-style-type: none"> Aspire Health ◆◆ Vital Decisions ◆◆ 	
	<p><u>Pulmonology</u></p> <ul style="list-style-type: none"> AMC Health ◆◆ 	

UTILIZATION MANAGEMENT — Through the prior authorization process, ensures that patients get the right care at the right time in the right location. For more information, see the [Summary of utilization management programs for Michigan providers](#) document.

<p><u>Air ambulance (non-emergency flights)</u></p> <ul style="list-style-type: none"> Alacura Medical Transport Management ◆◆ 	<p><u>Elective procedures and services</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆ AIM ◆◆◆◆ eviCore ◆◆◆◆ TurningPoint ◆◆◆◆ 	<p><u>Outpatient PT, OT, ST</u></p> <ul style="list-style-type: none"> eviCore ◆◆◆
<p><u>Behavioral health</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆ New Directions® Behavioral Health ◆ 	<p><u>Home-based services</u></p> <ul style="list-style-type: none"> CareCentrix® ◆◆ 	<p><u>Pain management</u></p> <ul style="list-style-type: none"> TurningPoint ◆◆◆◆
<p><u>Cardiology</u></p> <ul style="list-style-type: none"> BCN ◆◆ AIM Specialty Health® ◆◆◆◆ 	<p><u>Inpatient medical (non-behavioral health) admissions, acute care (hospitals)</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ 	<p><u>Post-acute care (SNF, rehab, LTAC)</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆ naviHealth ◆◆
<p><u>Chiropractic services</u></p> <ul style="list-style-type: none"> BCN ◆◆ eviCore healthcare® ◆ 	<p><u>Laboratory</u></p> <ul style="list-style-type: none"> Joint Venture Hospital Laboratories ◆◆ 	<p><u>Radiology procedures (high-tech imaging)</u></p> <ul style="list-style-type: none"> AIM ◆◆◆◆
<p><u>Cosmetic procedures</u></p> <ul style="list-style-type: none"> BCN ◆◆ 	<p><u>Musculoskeletal services</u></p> <ul style="list-style-type: none"> TurningPoint Healthcare Solutions LLC ◆◆◆◆ 	<p><u>Sleep studies</u></p> <ul style="list-style-type: none"> BCN ◆◆ AIM ◆◆
<p><u>Diabetes</u></p> <ul style="list-style-type: none"> Northwood, Inc. ◆◆◆◆ 	<p><u>Oncology</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ AIM ◆◆◆◆ eviCore ◆◆◆◆ 	<p><u>Surgeries</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ TurningPoint ◆◆◆◆
<p><u>Drugs</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ AIM ◆◆◆◆ 	<p><u>Outpatient medical rehabilitation (includes cardiac, cognitive and pulmonary)</u></p> <ul style="list-style-type: none"> BCN ◆◆ 	<p><u>Transplants</u></p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆
<p><u>Durable medical equipment and prosthetics and orthotics</u></p> <ul style="list-style-type: none"> Northwood ◆◆◆◆ 		