

# How to delete your browsing history in Internet Explorer 11

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After an outage of the e-referral system, you may experience difficulties logging in to the system. Deleting your browsing history may make the login process easier.

Follow the instructions below to delete your browsing history if you use Internet Explorer 11 as your browser.

Note: If you use a browser other than Internet Explorer 11, contact your IT support staff for instructions or look up how to clear your browsing history on the Internet.

1. On your browser window, click *Tools*.
2. On the Tools menu, click *Internet options*.
3. In the Internet options dialogue box, select *Delete browsing history on exit*.
4. Click *Delete*.

Note: If you want to store your password for autofill, you can keep the Password option unchecked.

5. In the Delete Browsing History dialogue box, select all the options.
6. Click *Delete*.
7. In the Internet options dialogue box, click *Apply*.
8. Click *OK*.
9. Close all your browser windows that are open.
10. Open a new browser window.
11. Log in to the e-referral system.

