



CareCentrix[®] manages prior authorizations for home health care services for Medicare Plus Blue and BCN Advantage members.

To enter and view authorization data for **all** your agency's locations in the CareCentrix HomeBridge[®] Portal, you must link your National Provider Identifier, or NPI, and your Taxpayer Identification Number, or TIN, if your home health agency has:

- One TIN associated with one or more NPIs
- More than one TIN and each TIN is associated with a different NPI

Linking your NPI(s) and your TIN(s) will enable you to create initial requests, request continuation of services, edit requests and view the authorization status for all your locations.

Follow the steps outlined below.

Organization has	Steps to take	
	If you use Blue Cross / BCN Provider Secured Services to access the CareCentrix HomeBridge portal	If you access the CareCentrix HomeBridge portal through the CareCentrix website
One TIN associated with one or more NPIs	<p>Enter the NPI associated with the location that will provide the home health services.</p> <p>Once you have accessed the CareCentrix HomeBridge portal for each of the NPIs that are associated with the same TIN, you'll be able to view all authorization data across all of the related NPIs.</p>	<ol style="list-style-type: none"> 1. Enter one NPI during the registration process. 2. Email CareCentrix at portalinfo@carecentrix.com. In the body of your email, list all of the NPIs you want to have associated with your organization's TIN.
More than one TIN and each TIN is associated with a different NPI	<p>Enter the NPI that's associated with the first location that will provide home health services.</p> <p>Once you have accessed the CareCentrix HomeBridge portal for each of the NPIs that are associated with that TIN, you'll be able to view all authorization data across all of the NPIs related to that TIN.</p> <p>For each additional TIN, follow the same process.</p> <p>Email CareCentrix at portalinfo@carecentrix.com. In the body of your email, request that the additional TINs and NPIs for your agency's locations be added and combined.</p>	<ol style="list-style-type: none"> 1. Enter one NPI during the registration process. 2. Email CareCentrix at portalinfo@carecentrix.com. In the body of your email, request that the additional TINs and NPIs for your agency's locations be added and combined.