

# RC Claim Assist

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Blue Cross / Blue Care Network  
Provider Outreach

- Blue Cross Blue Shield of Michigan and Blue Care Network are working together with RJ Health Systems to offer a comprehensive resource to assist you and our provider network with billing medical drug claims.
- Billing at the National Drug Code level is becoming more of a standard in the health care system so we want to make this process more manageable for you. We're introducing **RC Claim Assist**, a web-based, easy-to-use resource for correctly billing National Drug Code units for medical drug HCPCS/CPT codes.

## **Benefits:**

- A comprehensive crosswalk of HCPCS/CPT drug codes, product names and NDCs
- Complete drug information on package-size billable units and reference pricing

## **Use this tool:**

- As a general reference only, along with other sources such as an applicable fee schedule
- To review data within the tool, which are real time and not date-of-service specific

## **Do not use this tool:**

- To reflect any benefit, payment or medical policy

# Registering/Logging into RC Claim Assist

## Accessing the RC Claim Assist tool:

1. Visit **ereferrals.bcbsm.com** and click *BCN* at the top.
2. Under the BCN Authorizations/Referrals section, click *Medical Benefit Drugs – Pharmacy*.
3. Under the heading “Billing/pricing information – for BCN commercial members only,” click *RC Claim Assist log-in*.

Note: First-time users will have to register to obtain their log-in information.

1. **BCN**

**LOGIN**

**Drugs Covered Under the Medical Benefit**

Need Help?

**e-referral Resources**

Provider Search  
Sign Up or Change a User  
Training Tools  
News Archive

**BCN Authorizations / Referrals**

Clinical Review & Criteria Charts  
Provider Manual Chapters  
Autism  
Bariatric Surgery  
Behavioral Health  
evCore-Managed Procedures

**2. Medical Benefit Drugs – Pharmacy**

Outpatient PT, OT, ST

**Attend a webinar**

Please join us on March 14 for a Blue Cross and Blue Care Network webinar to learn how to use RC Claim Assist, which will be available soon. This tool helps you bill drug claims at the National Drug Code level.

**To learn more and register, view the Invitation (PDF).**

**Training resources**

- Novologix training video on requesting authorizations:
  1. Click here\*
  2. Click the arrow located in the center of the "Provider Authorization Video Tutorial" box, to start the video.
- NovoLogix user guide for BCN providers (PDF)
- Web-based training about NDC billing

**Authorization and medical necessity criteria resources**

- Frequently asked question for BCN providers (PDF)
- Medical Benefit Drug Request Form (PDF)
- For BCN HMO (commercial) members:
  - + Requirements for drugs covered under the medical benefit – BCN HMO (PDF)
  - + Newsletter articles about BCN commercial members (PDF)
- For BCN Advantage members:
  - + Requirements for drugs covered under the medical benefit – BCN Advantage (PDF)
  - + Newsletter articles about BCN Advantage members (PDF)

**BCN Authorizations / Referrals**

Clinical Review & Criteria Charts  
Provider Manual Chapters  
Autism  
Bariatric Surgery  
Behavioral Health  
evCore-Managed Procedures  
Forms  
Medical Benefit Drugs – Pharmacy  
MSU Health Plans  
Outpatient PT, OT, ST  
Sleep Management Program  
Spine Care Referral Program

**Additional Resources**

Blue Distinction Centers  
Quick Guides  
bcbsm.com

**HOME**

medications.

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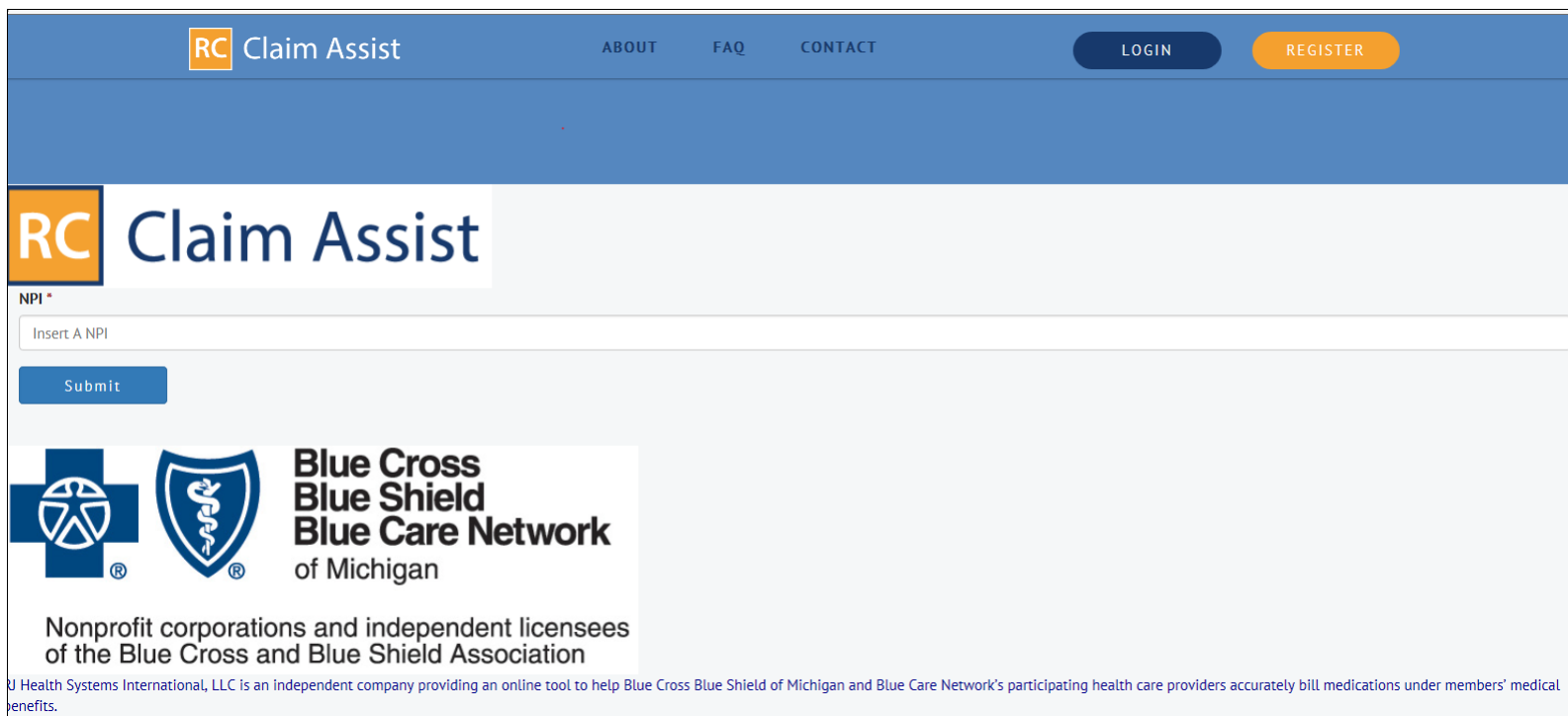
**Billing/pricing information - for BCN commercial members only**

**3. RC Claim Assist log-in\*** - tool to help you identify the correct National Drug Code to bill along with the correct NDC billable units and NDC unit of measure

- Newsletter articles about pricing (PDF)
- Specialty Drug Visit Summary form (PDF)

# Registering for RC Claim Assist

First-time users, enter your NPI in the box shown below and click *Submit*.

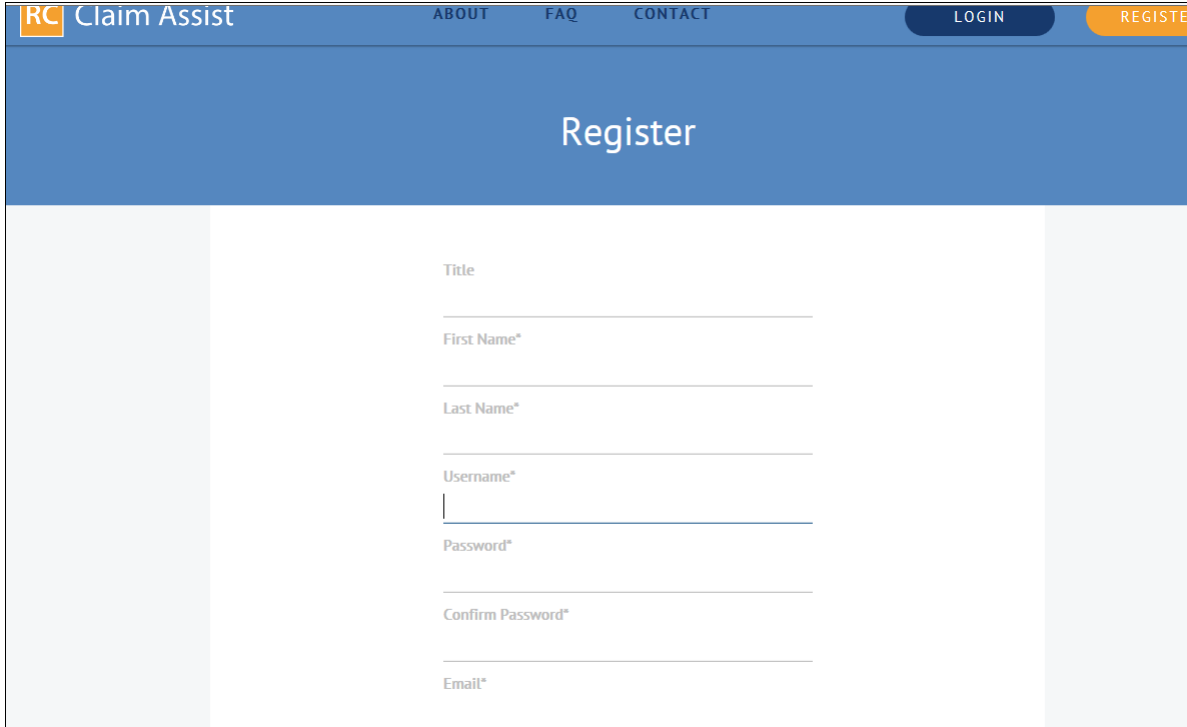


The screenshot shows the RC Claim Assist registration interface. At the top, there is a navigation bar with the 'RC Claim Assist' logo on the left and links for 'ABOUT', 'FAQ', and 'CONTACT' in the center. On the right side of the navigation bar are two buttons: 'LOGIN' (dark blue) and 'REGISTER' (orange). Below the navigation bar is a large header area with the 'RC Claim Assist' logo on the left. Underneath the header is a registration form. The form starts with the label 'NPI \*' followed by a text input field containing the placeholder text 'Insert A NPI'. Below the input field is a blue 'Submit' button. At the bottom of the form, there is a logo for the Blue Cross Blue Shield Blue Care Network of Michigan, which includes the Blue Cross and Blue Shield symbols and the text 'Blue Cross Blue Shield Blue Care Network of Michigan'. Below the logo is the text 'Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association'. At the very bottom of the form, there is a small disclaimer: 'Health Systems International, LLC is an independent company providing an online tool to help Blue Cross Blue Shield of Michigan and Blue Care Network's participating health care providers accurately bill medications under members' medical benefits.'

# Registering for RC Claim Assist

Complete the registration form.

Note: some information will auto-populate based on the provider's NPI as recognized from the Blue Cross and BCN provider files.

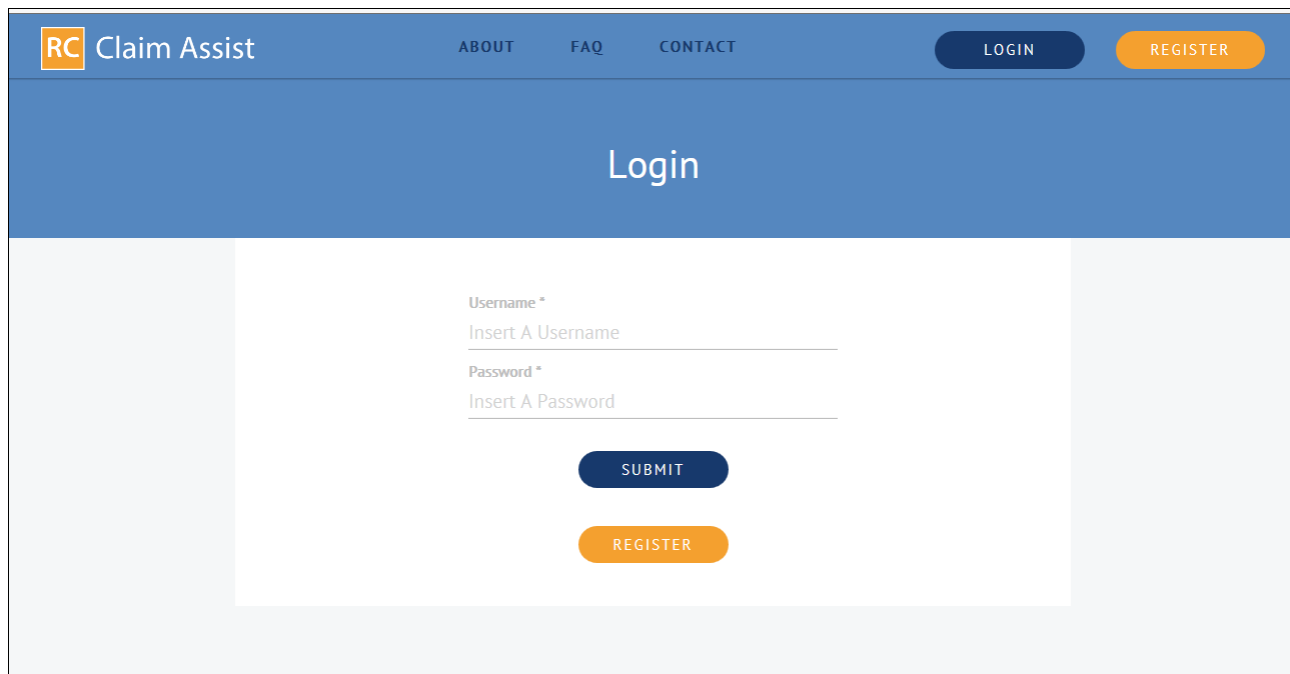


The screenshot shows the 'Register' page of the RC Claim Assist system. The page has a blue header with the 'RC Claim Assist' logo on the left and navigation links for 'ABOUT', 'FAQ', 'CONTACT', 'LOGIN', and 'REGISTER' on the right. The main content area is white and contains a registration form with the following fields:

- Title
- First Name\*
- Last Name\*
- Username\*
- Password\*
- Confirm Password\*
- Email\*

# Logging into RC Claim Assist

Upon completion of your registration or for returning users, simply click the *LOGIN* button, enter your user name and password, and click *Submit*.



The screenshot shows the RC Claim Assist login interface. At the top left is the 'RC Claim Assist' logo. To its right are navigation links for 'ABOUT', 'FAQ', and 'CONTACT'. Further right are two buttons: 'LOGIN' (dark blue) and 'REGISTER' (orange). Below this is a large blue header with the word 'Login' in white. The main content area is white and contains two input fields: 'Username \*' with the placeholder 'Insert A Username' and 'Password \*' with the placeholder 'Insert A Password'. Below these fields are two buttons: 'SUBMIT' (dark blue) and 'REGISTER' (orange).

## If you have questions or concerns about:

- How to submit National Drug Codes on claims: Refer to *The Record*, February 2015 article
- The data on RC Claim Assist: Send an email to [info@rjhealthsystems.com](mailto:info@rjhealthsystems.com)
- Billing or claims: Contact Provider Inquiry.
- A claim that is contractual or complex in nature: Contact your provider consultant