RC Claim Assist

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Provider Outreach
RC Claim Assist: What It’s For

• Blue Cross Blue Shield of Michigan and Blue Care Network are working together with RJ Health Systems to offer a comprehensive resource to assist you and our provider network with billing medical drug claims.

• Billing at the National Drug Code level is becoming more of a standard in the health care system so we want to make this process more manageable for you. We’re introducing **RC Claim Assist**, a web-based, easy-to-use resource for correctly billing National Drug Code units for medical drug HCPCS/CPT codes.

**Benefits:**
• A comprehensive crosswalk of HCPCS/CPT drug codes, product names and NDCs
• Complete drug information on package-size billable units and reference pricing

**Use this tool:**
• As a general reference only, along with other sources such as an applicable fee schedule
• To review data within the tool, which are real time and not date-of-service specific

**Do not use this tool:**
• To reflect any benefit, payment or medical policy
Registering/Logging into RC Claim Assist

Accessing the RC Claim Assist tool:

1. Visit ereferrals.bcbsm.com and click BCN at the top.
2. Under the BCN Authorizations/Referrals section, click Medical Benefit Drugs – Pharmacy.

Note: First-time users will have to register to obtain their log-in information.
First-time users, enter your NPI in the box shown below and click Submit.
Registering for RC Claim Assist

Complete the registration form.
Note: some information will auto-populate based on the provider’s NPI as recognized from the Blue Cross and BCN provider files.
Upon completion of your registration or for returning users, simply click the \textit{LOGIN} button, enter your user name and password, and click \textit{Submit}.
If you have questions or concerns about:

- How to submit National Drug Codes on claims: Refer to *The Record*, February 2015 article
- The data on RC Claim Assist: Send an email to info@rjhealthsystems.com
- Billing or claims: Contact Provider Inquiry.
- A claim that is contractual or complex in nature: Contact your provider consultant

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