RC Claim Assist

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Provider Outreach
Blue Cross Blue Shield of Michigan and Blue Care Network are working together with RJ Health Systems to offer a comprehensive resource to assist you and our provider network with billing medical drug claims.

Billing at the National Drug Code level is becoming more of a standard in the health care system so we want to make this process more manageable for you. We’re introducing **RC Claim Assist**, a web-based, easy-to-use resource for correctly billing National Drug Code units for medical drug HCPCS/CPT codes.

**Benefits:**
- A comprehensive crosswalk of HCPCS/CPT drug codes, product names and NDCs
- Complete drug information on package-size billable units and reference pricing

**Use this tool:**
- As a general reference only, along with other sources such as an applicable fee schedule
- To review data within the tool, which are real time and not date-of-service specific

**Do not use this tool:**
- To reflect any benefit, payment or medical policy
Registering/Logging into RC Claim Assist

Accessing the RC Claim Assist tool:
1. Visit e referrals.bcbsm.com and click BCN at the top.
2. Under the BCN Authorizations/Referrals section, click Medical Benefit Drugs – Pharmacy.

Note: First-time users will have to register to obtain their log-in information.
First-time users, enter your NPI in the box shown below and click Submit.
Complete the registration form.
Note: some information will auto-populate based on the provider’s NPI as recognized from the Blue Cross and BCN provider files.
Logging into RC Claim Assist

Upon completion of your registration or for returning users, simply click the **LOGIN** button, enter your user name and password, and click **Submit**.
Contact Information

If you have questions or concerns about:

- How to submit National Drug Codes on claims: Refer to *The Record*, February 2015 article
- The data on RC Claim Assist: Send an email to info@rjhealthsystems.com
- Billing or claims: Contact Provider Inquiry.
- A claim that is contractual or complex in nature: Contact your provider consultant

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