



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Services reviewed by eviCore for Blue Cross and BCN

For Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

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This document provides information about the services eviCore healthcare[®] reviews for Blue Cross Blue Shield of Michigan and Blue Care Network.

Services eviCore reviews for Blue Cross and BCN

eviCore manages services for Blue Cross and BCN members as follows:

Members	Services
Blue Cross commercial	<p>Radiation oncology</p> <p>Note: There are some exceptions. See the Summary of utilization management programs for Michigan providers document for details.</p>
Medicare Plus Blue	<ul style="list-style-type: none"> Outpatient physical and occupational therapy for non-autism diagnoses, for dates of service prior to April 1, 2022 <p>Note: For dates of service on or after April 1, 2022, prior authorization isn't required for outpatient PT and OT services for Medicare Plus Blue members. Providers can submit retroactive authorization requests to eviCore through July 29, 2022, for dates of service prior to April 1. In addition, eviCore does not manage speech therapy services for Medicare Plus Blue.</p> <ul style="list-style-type: none"> Radiation oncology
BCN commercial	<ul style="list-style-type: none"> Outpatient physical, occupational and speech therapy by therapists <p>Note: For non-autism diagnoses, eviCore manages these services for all ages. For autism diagnoses (codes F84.0, F84.5, F84.8 and F84.9), they manage these services for members 19 years of age and older.</p> <ul style="list-style-type: none"> Physical medicine services by chiropractors <p>Note: For non-autism diagnoses, eviCore manages these services for all ages. For autism diagnoses (codes F84.0, F84.5, F84.8 and F84.9), they manage these services for members 19 years of age and older.</p> <ul style="list-style-type: none"> Select radiation oncology procedures Physical medicine services by athletic trainers — eff. Jan. 1, 2021 <p>Note: For non-autism diagnoses, eviCore manages these services for all ages. For autism diagnoses (codes F84.0, F84.5, F84.8 and F84.9), they manage these services for members 19 years of age and older.</p>
BCN Advantage	<ul style="list-style-type: none"> Outpatient physical, occupational and speech therapy by therapists for non-autism diagnoses Select radiation oncology procedures

Initiating an authorization request

You can initiate authorization requests online, by phone or by fax.

Online through our provider portal

1. Log in to availity.com*
2. On the Payer Spaces menu, click the BCBSM and BCN logo.
3. On the Applications tab, scroll down and click the *eviCore Provider Portal* tile.

You're now in the eviCore portal.

Online through the eviCore portal (direct)

1. Go to www.evicore.com*
2. Do one of the following.
 - Click *Providers* and log in.
 - Click *Login*.

By phone

- **For Blue Cross commercial and Medicare Plus Blue members:** Call 1-877-917-2583.
- **For BCN commercial and BCN Advantage members:** Call 1-855-774-1317.

By fax

Fax to 1-800-540-2406.

Procedure codes that require authorization by eviCore

To view a list of procedure codes for which eviCore manages authorizations, refer to the [Procedure codes that require authorization by eviCore](#) document, found on the eviCore-Managed Procedures pages in the Blue Cross and BCN sections of the ereferrals.bcbsm.com website.

For BCN commercial and BCN Advantage members, you can find additional information about PT/OT/ST by therapists (for BCN commercial and BCN Advantage) and physical medicine services by chiropractors and athletic trainers (for BCN commercial) in the following resources:

- [BCN's Outpatient PT, OT, ST](#) page of the ereferrals.bcbsm.com website.
- [Utilization Management chapter](#) of the *BCN Provider Manual*. Look in the "Managing PT, OT and ST / Managing physical medicine services" section.

Finding the eviCore fax forms for these services

The steps to locate eviCore fax forms vary based on the member's health plan. See the appropriate section below.

Blue Cross commercial and Medicare Plus Blue members

1. Go to www.evicore.com*
2. Do one of the following:
 - Click *Providers* at the upper right.
 - Click *Resources* at the upper right.
3. Click *Clinical Worksheets*.
4. Do one of the following:
 - **For PT/OT (Medicare Plus Blue):** Click *Musculoskeletal: Therapies*. This applies for dates of service prior to April 1, 2022. For dates of service on or after April 1, 2022, prior authorization isn't required for outpatient PT and OT services for Medicare Plus Blue members.
 - **For radiation oncology (Blue Cross commercial and Medicare Plus Blue):** Click *Radiation oncology*.
5. Enter **BCBS MI** in the "Search by Health Plan..." field.
6. Click *BCBS MI*.
7. Click the magnifying glass.
8. Click a link to open a form.
9. After completing the forms, upload them to the portal or fax them to 1-800-540-2406.

BCN commercial and BCN Advantage members

See the appropriate section below, based on the type of service.

For PT/OT/ST (for BCN commercial and BCN Advantage) and physical medicine services by chiropractors (for BCN commercial)

See the [Outpatient rehabilitation services: Frequently asked questions for rehab providers](#) document.

For all other services

1. Go to www.evicore.com*
2. Do one of the following:
 - Click *Providers* at the upper right.

- Click *Resources* at the upper right.
3. Click *Clinical Worksheets*.
4. Click the appropriate clinical area.
5. Enter **Blue Care Network** in the “Search by Health Plan...” field.
6. Click *Blue Care Network*.
7. Click the magnifying glass.
8. Click the appropriate form.
9. After completing the forms, upload them to the portal or fax them to 1-800-540-2406.

Finding the eviCore criteria and clinical guidelines for these services

The steps to locate eviCore fax forms vary based on the member’s health plan. See the appropriate section below.

Blue Cross commercial and Medicare Plus Blue members

1. Go to www.evicore.com*
2. Do one of the following:
 - Click *Providers* at the upper right.
 - Click *Resources* at the upper right.
3. Click the *Clinical Guidelines* button.
4. Do one of the following on the Clinical Guidelines page:
 - **For PT/OT (Medicare Plus Blue):** Click *Musculoskeletal: Therapies* on the Clinical Guidelines page. This applies for dates of service prior to April 1, 2022. For dates of service on or after April 1, 2022, prior authorization isn’t required for outpatient PT and OT services for Medicare Plus Blue members.
 - **For radiation oncology (for Blue Cross commercial and Medicare Plus Blue):** Click *Radiation Oncology* on the Clinical Guidelines page.
5. Enter **BCBS MI** in the “Search Health Plan...” field.
6. Click *BCBS MI*.
7. Click the magnifying glass.
8. Scroll to the appropriate heading.

9. Click a link to open the appropriate guideline.

BCN commercial and BCN Advantage members

1. Go to www.evicore.com*
2. Do one of the following:
 - Click *Providers* at the upper right.
 - Click *Resources* at the upper right.
3. Click the *Clinical Guidelines* button.
4. Click the appropriate clinical area. For example, click *Musculoskeletal: Therapies*.
5. Enter **Blue Care Network** in the “Search Health Plan...” field.
6. Click *Blue Care Network*.
7. Click the magnifying glass.
8. Scroll to the appropriate heading.
9. Click the link to open the appropriate guideline.

Clinical review requirements for practitioners providing physical, occupational and speech therapy and physical medicine services

See the appropriate section below based on the member’s health plan.

Blue Cross commercial members

Not applicable. The following services don’t require authorization for Blue Cross commercial members:

- PT, OT and ST
- Physical medicine services by chiropractors
- Physical medicine services by athletic trainers

Medicare Plus Blue members

Note: This information applies for dates of service prior to April 1, 2022.

Clinical review requirements may depend on the category to which eviCore assigns a provider.

For information about category assignments for physical and occupational therapists, see the [Musculoskeletal Specialized Therapy Program](#) document on the eviCore website.*

Providers may view their category assignments in the eviCore provider portal.

BCN commercial and BCN Advantage members

Clinical review requirements may depend on the category to which eviCore assigns a provider.

For information about category assignments for physical and occupational therapists, see the [Musculoskeletal Specialized Therapy Program](#) document on the eviCore website.*

Providers may view their category assignments in the eviCore provider portal.

For more information, see the [Utilization Management chapter](#) of the BCN Provider Manual. Look for the “Managing PT, OT and ST / Managing physical medicine services” section.

Additional resources

See the appropriate section below based on the member’s health plan.

Blue Cross commercial and Medicare Plus Blue members

See the [Blue Cross eviCore-Managed Procedures](#) page on the [ereferrals.bcbsm.com](#) website.

BCN commercial and BCN Advantage members

See these resources:

- [BCN’s eviCore-Managed Procedures](#) page of the [ereferrals.bcbsm.com](#) website
- [Outpatient rehabilitation services: Frequently asked questions for rehab providers](#) document
- [BCN’s Outpatient PT, OT, ST](#) page of the [ereferrals.bcbsm.com](#) website

*Clicking this link means that you’re leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we’re not responsible for its content.

eviCore is an independent company that manages authorizations of select services for Blue Cross Blue Shield of Michigan and Blue Care Network.