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MICHIGAN STATE UNIVERSITY

MSU Student and Graduate Assistant Health Plans

Blue Care Network offers two health plans:

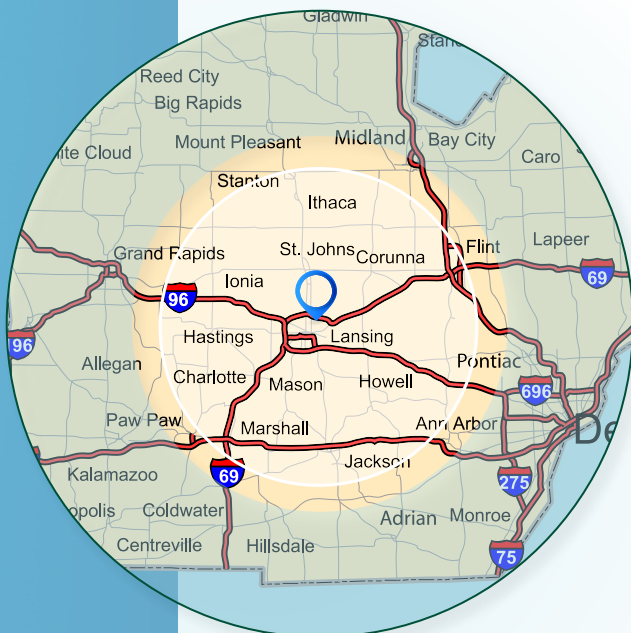
- **MSU Student Health Plan** – Covers Michigan State University students with no other health coverage
- **MSU Graduate Assistant Health Plan** – Covers graduate assistants at Michigan State University

Important points to know

- Behavioral health services follow standard BCN guidelines.
- **MSU Student Health Services Network** – While patients with MSU Student Health Plan and MSU Graduate Assistance Health Plan coverage can obtain care from any contracted BCN provider, a local network has been created to help manage referral requirements for these health plans. The MSU Student Health Services Network consists of BCN providers primarily in Michigan’s mid region within 45 miles of Olin Health Center, a health clinic affiliated with MSU in East Lansing. Participation in the network is based on the primary address associated with the provider group. You need to know if you’re in the MSU Student Health Services Network to determine if you need to submit referrals to BCN for patients with this coverage. See “Check provider participation in the MSU Student Health Services Network” on the reverse for steps on checking your status in this network using our online provider directory.
- **Primary care physician assignments** –

Adult members are assigned a primary care physician within Olin Health Center. Medical students (Human Medicine, Osteopathic Medicine and Veterinary Medicine) are not required to have an Olin Health Center PCP; they can assign any BCN-contracted PCP. Pediatric PCPs are assigned from the MSU Student Health Services Network.

- **Levels of patient cost-sharing** – There are three levels of patient cost-sharing:



SERVICES PROVIDED BY:	MEMBER COST-SHARING LEVEL:
Olin Health Center	\$
BCN network provider, but not Olin Health Center	\$\$
Provider not contracted with BCN and not with Olin Health Center	\$\$\$

Unique referral requirements based on provider network

These health plans have unique referral requirements for medical services. The need to submit a referral to BCN depends on the network status of the treating provider.

- **Providers in the MSU Student Health Services Network:**

The primary care physician must submit a referral through e-referral for the member to receive care outside of Olin Health Center. Specialists outside of Olin Health Center need a global referral on file with BCN and must submit a referral to BCN for services outside their office.

- Exceptions (where referrals do not need to be submitted to BCN):

- Services provided by Olin Health Center do not require a referral.
- Services provided to dependent children (regardless of age) and certain member subgroups identified by Michigan State (such as visiting scholars and the College of Law) will display this statement on the member screen when you check eligibility in web-DENIS:

“This member can self-refer to any provider in Michigan. A primary care physician referral is not required. All BCN plan notification and authorization requirements apply.”

- **BCN providers not in the MSU Student Health Services Network:**

A primary care physician referral is not required. The member can self-refer to any provider in Michigan.

- **Providers who are not contracted with BCN or who are outside of Michigan:** Contact BCN Utilization Management at 1-800-392-2512 for assistance in requesting authorization.
- All BCN plan notification and authorization requirements continue to apply regardless of the provider’s network status.

Check eligibility and benefits

Always check eligibility and benefits before providing services. Special messaging will alert you to the local network and special referral requirements for these health plans.

Check provider participation in the MSU Student Health Services Network

Here’s how to check your network status:

- Go to bcbsm.com/find-a-doctor.
- Click Search without logging in.
- In the search box, type the provider’s last name, followed by first name. Click on the provider’s name when it appears in the dropdown and then click the magnifying glass to search.
- Results are displayed with the best match at the top. Click on the correct provider’s name.
- If the primary location displayed is the correct location, click on the link to the Plans Accepted or select another location on the right side of the page and click Show info and then click on the Plans Accepted at that location.
- Under Employer Group Plans, scroll down to Michigan State University Graduate Assistant and Student Health Plans.
 - If Student Health Services Network (within 45 miles of Olin Health Center) is listed, the provider is in the MSU Student Health Services Network and a referral must be submitted to BCN for care provided outside of Olin Health Center.
 - If Blue Care Network – MSU (outside 45 miles of Olin Health Center) is listed, the provider is not in the MSU Student Health Services Network. The member can self refer to any provider in Michigan and referrals do not need to be submitted to BCN.

For questions, please call the Student Health Plan customer service line at 1-800-287-4103.

	
Blue Care Network of Michigan	MICHIGAN STATE UNIVERSITY Student Health Plan
Enrollee Name FIRST M LASTNAME JR	Plan HMO
Enrollee ID XYH888888888	
Issuer (80840) 9101000021	RxBIN 610014 RxGRP MIBCNRX
Group Number 00283249	
	
	

	
Blue Care Network of Michigan	MICHIGAN STATE UNIVERSITY Grad Assistant Plan
Enrollee Name FIRST M LASTNAME JR	Plan HMO
Enrollee ID XYH888888888	
Issuer (80840) 9101000021	RxBIN 610014 RxGRP MIBCNRX
Group Number 00100582	
	
	

For information about the MSU employee health plan, see the BCN Provider Manual, Member Benefits chapter under Products for students.

AUG. 2021