



A nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association

Administering long-acting injectable medications at home (behavioral health)

Blue Care Network commercial and BCN AdvantageSM

Effective April 2018; Revised February 2019; Reviewed March 2021

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For Blue Care Network commercial and BCN Advantage members, long-acting injectable medications can be administered in the home. BCN-contracted provider facilities, outpatient providers and select home health care agencies can work together to initiate and continue members on these medications.

Note: Authorization for home health care is required for members covered under the UAW Retiree Medical Benefits Trust.

AllianceRx Walgreens Prime		
ePrescribe to AllianceRx Walgreens Prime at 41460 Haggerty Circle South, Canton MI 48188		
NPI: 1942303110	Phone: 1-866-515-1355	Fax: 1-866-515-1356 (Michigan providers only)

Process for initiating in-home injections when the member is being discharged from the hospital

1. Begin the LAI in the facility.

Do the following near discharge or the day before:

- a. Identify a BCN-contracted home health agency from among those listed at the end of this document.
- b. Write and fax a referral order to that agency to provide LAI injections following discharge. Include the member’s name, date of birth, enrollee ID and group number.



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- c. Submit the LAI prescription to AllianceRx Walgreens Prime either by faxing it to 1-866-515-1356 (Michigan hospitals only) or via ePrescribe. Include instructions to coordinate the injection with the home health agency.

Note: Also include the member's name, date of birth, enrollee ID and group number. AllianceRx Walgreens Prime will use this information to check the member's benefits and confirm that it can provide LAI medications to the member.

2. Ensure that the discharge summary sent to the aftercare provider (primary care physician or psychiatrist) includes:
 - a. The name of the LAI medication prescribed
 - b. The name of the home health agency expected to do the in-home injections
 - c. The date the member received the injection in the hospital
 - d. The date the member is expected to receive the first in-home injection

Process for initiating and continuing in-home injections from an outpatient or a partial hospital setting

Note: If the member is already receiving LAI medications, skip step 1 and go directly to step 2.

1. Identify a BCN-contracted home health agency from among those listed at the end of this document.
2. Write and fax a referral order to the identified home health agency to provide LAI injections following discharge. Include the member's name, date of birth, enrollee ID and group number.
3. Write and send the LAI prescription to Alliance Rx Walgreens Prime either by faxing it to 1-866-515-1356 (Michigan hospitals only) or via ePrescribe. Include instructions to coordinate the injections with the home health agency.

Note: Also include the member's name, date of birth, enrollee ID and group number. Alliance Rx Walgreens Prime will use this information to check the member's benefits and confirm that it can provide LAI medications to the member.

Once the prescription is filled, the medication can be delivered to the practitioner's office or to the home health agency that will provide the injection.

Examples of LAI medications available through AllianceRx Walgreens Prime

- First-generation medications such as:
 - Haldol[®] decanoate (haloperidol decanoate)
 - Prolixin decanoate (fluphenazine decanoate)
- Second-generation medications such as:
 - Risperdal Consta[®] (risperidone)
 - Abilify Maintena[®] (aripiprazole) and Aristada[®] (aripiprazole lauroxil)
 - Zyprexa[®] RelprevvTM

Note: This medication is available but may be impractical due to the monitoring and the provider education necessary for administration.
 - Invega Sustenna[®] (paliperidone palmitate)

Note: Invega Trinza[®] (3-month paliperidone palmitate) is also available but requires authorization. The request for authorization must show adequate prior treatment with Invega Sustenna for at least four months with no significant adverse effects.
- Medications for medically assisted treatment for substance disorders, such as:
 - Vivitrol[®] (naltrexone for extended-release injectable suspension)
 - Sublocade[®] (buprenorphine extended-release injection for subcutaneous use)
 - Probuphine[®] (buprenorphine implant)

Note: This is available, but it requires that the physician complete the implant in the facility before discharge or in the outpatient setting.



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Home health agencies contracted with BCN for long-acting injectable services

Note: Authorization is required for members covered through the UAW Retiree Medical Benefits Trust. When requesting authorization, use revenue code 0260 with procedure code *96372.

Provider name	NPI	Address	City	Zip	Phone / fax	Service area (counties)
A.C.E. Home Health Care Services, Inc.	1669470233	239 Ensley St.	Howard City	49329-8656	Phone: 231-937-4514 Fax: 231-937-7246	Kent Mecosta Montcalm Newaygo
Advanced Seniors Healthcare Group, Inc.	1811189665	13030 W. 7 Mile Ste. 101	Detroit	48235-1335	Phone: 313-468-9908 Fax: 248-419-0456	Livingston Macomb Oakland Wayne
Bay Nursing, Inc.	1356428247	255 N. Bailey St	Romeo	48065-4704	Phone: 586-752-1111 Fax: 586-752-1114	SE Lapeer Macomb Eastern Oakland St. Clair
Concerned Home Care, Inc.	1295732956	615 10th St.	Port Huron	48060-4406	Phone: 989-479-3101 Fax: 989-479-3529	Huron Lapeer Sanilac St. Clair Tuscola



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Provider name	NPI	Address	City	Zip	Phone / fax	Service area (counties)
Eminent Home Care	1326242165	190 N. Main St. Ste. A	Plymouth	48170-1236	Phone: 734-451-2221 Fax: 734-451-2241	Livingston Macomb Monroe Oakland Washtenaw Wayne
Home Care Experts, Inc.	1831374396	29400 Van Dyke Ave. Ste. 301	Warren	48093-2320	Phone: 586-751-2775 Fax: 586-751-2885	Genesee Lapeer Livingston Macomb Oakland Saginaw Washtenaw Wayne
National Home Care, LLC	1174792626	25210 5 Mile Rd.	Redford	48239-3702	Phone: 313-387-1571 Fax: 1-866-364-7300	Livingston Macomb Oakland Washtenaw Wayne
Ohioans Home Healthcare, Inc.	1336414325	8336 Monroe Rd. Rm. 206	Lambertville	48144-9699	Phone: 1-855-600-0806 Fax: 1-855-843-9343	Hillsdale Lenawee Monroe Washtenaw



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Provider name	NPI	Address	City	Zip	Phone / fax	Service area (counties)
Perfect Home Health Care Services, LLC	1538466479	31700 W. 13 Mile Rd. Ste. 110	Farmington Hills	48334	Phone: 734-437-1132 Fax: 734-437-0121	Macomb Oakland Washtenaw Wayne

Home health agency responsibilities

1. Verify the member’s insurance coverage upon receiving the referral.
2. Receive the phone call from AllianceRx Walgreen’s Prime indicating the date the medication will be delivered and the location of the delivery to the agency.

Note: Delivery cannot be made to the member’s home or the home of the nurse.

3. Accept delivery of the medication and sign for the delivery.
4. Take the medication from the home health agency to the member and administer it to the member.
5. Do the following if the injection is not administered:
 - a. Contact the physician and inform him or her of the reason the medication was not administered.
 - b. Contact AllianceRx Walgreen’s Prime and arrange for the return of the medication with proper handling.

AllianceRx Walgreens Prime responsibilities

1. Receive the referral or physician order for the member’s medication, including:
 - a. The prescription
 - b. The name, location and phone number of the home health agency involved with the case



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Note: Make sure the prescription clearly indicates that the medication will be administered by a home health agency and that all the contact information for the agency is included.

2. Verify the member's insurance coverage.
3. Reach out to the member about cost-sharing, financial assistance and related issues.

Note: If the member does not approve the plan to ship the medication to the home health agency, notify the home health agency and ask that they notify the prescriber.

4. Contact the home health agency to confirm the delivery date and the scheduled date of the injection.
5. Ship the medication to the home health agency.

Note: Require the agency to sign for the drug.

6. Follow up on any delivery and billing issues.
7. Handle any returns.

Note: Michigan pharmacy law states that a prescription cannot be returned once it has been dispensed. Once a medication has been dispensed, AllianceRx Walgreens Prime cannot accept the medication and must process a return (and do reverse billing).

Note: If the dose is not administered by the home health agency nurse, it is the responsibility of the home health agency to contact the physician and provide an update.

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