



# Online orientation about eviCore healthcare pain management authorization requirements



## **NEW! Authorization requirements effective for pain management procedures for dates of service on or after Sept. 1, 2016**

Starting Sept. 1, 2016, for Blue Care Network of Michigan HMO<sup>SM</sup> (commercial) and BCN Advantage<sup>SM</sup> members, eviCore healthcare will manage authorizations for interventional pain management services (epidural and facet joint injections). eviCore healthcare is an independent company that provides clinical review services for Blue Care Network.

### **Webinar orientation sessions**

eviCore has scheduled orientation sessions to assist you and your staff with submitting requests for BCN commercial and BCN Advantage members. You can attend the webinar orientation session that best fits into your schedule. This training is for utilization management and for any other appropriate staff.

The topics will include:

- The new prior authorization process using the web portal
- Accessing information from eviCore's [implementation web page](#)\*
- The *Quick Reference Guide*

Each orientation session will be followed by a question-and-answer session, as time permits. We encourage you to attend one of these informative sessions to ensure that you understand the authorization process for pain management services.

To attend one of the online webinar orientation sessions, please register in advance. Each online webinar orientation session is free and will last approximately one hour.

All session times listed below are **Eastern time. Note: the WebEx schedule displays Central time (Chicago), which is one hour before Eastern time (Michigan).**

Day	Date	Time
Tuesday	Aug. 23, 2016	11 a.m. Eastern time (listed as 10 a.m. Central time)
Wednesday	Aug. 24, 2016	3 p.m. Eastern time (listed as 2 p.m. Central time)
Tuesday	Aug. 30, 2016	9 a.m. Eastern time (listed as 8 a.m. Central time)
Wednesday	Aug. 31, 2016	9 a.m. Eastern time (listed as 8 a.m. Central time)
Thursday	Sept. 8, 2016	2 p.m. Eastern time (listed as 1 p.m. Central time)
Friday	Sept. 9, 2016	9 a.m. Eastern time (listed as 8 a.m. Central time)

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## How to register

1. Once you have chosen a date and time, go to <http://medsolutions.webex.com>\*
2. Click the *Training Center* tab at the top of the web page.
3. Clicking the *Upcoming* tab and find the date and time of the conference you want to attend. All of the orientation sessions are named “Pain – Blue Care Network of Michigan Provider Orientation Session.”
4. Click the *Register* link to the right of the session.
5. Enter the registration information and click *Register*.

After you have registered for the conference, you will receive an email with:

- The toll-free phone number and pass code you will need for the audio portion of the conference
- A link to the web portion of the conference
- The conference password

**Please keep the registration email so you have the link to the webinar conference and the call-in number for the session in which you will be participating.**

If you're unable to participate in a session at any of the times listed, you can obtain a copy of the presentation by sending an email to [providerrelations@evicore.com](mailto:providerrelations@evicore.com). The presentation is in PDF format. If you need Adobe® Reader®, you can download it from <https://get.adobe.com/reader/>\*

If you have questions or need more information, contact eviCore at 1-855-774-1317 between 7 a.m. and 7 p.m. Eastern time, Monday through Friday. If you're calling after hours or on weekends, please leave a voicemail or call back during business hours.

\* Blue Care Network does not control this website or endorse its general content.