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## Overview

Blue Cross Blue Shield of Michigan uses the NovoLogix<sup>®</sup> tool to manage prior authorization requests for medical benefit drugs.

Note: Prior authorization requests for medical oncology and supportive care drugs are managed by Carelon Medical Benefits Management, an independent company.

## Contact NovoLogix

NovoLogix Client Support Services are available Monday through Friday 7 a.m. to 6 p.m. Central time. Contact Client Support Services by email at [helpdesk@novologix.net](mailto:helpdesk@novologix.net) or by phone at the number provided for the health plan for which you are seeking assistance. Don't include protected health information, or PHI, when sending email messages to NovoLogix.

For application assistance or to request a user ID and password, contact NovoLogix Client Support Services by email at [helpdesk@novologix.net](mailto:helpdesk@novologix.net).

## System requirements

The NovoLogix tool is supported on the latest version of the following internet browsers:

- Microsoft Edge
- Google Chrome
- Mozilla Firefox

The standard browser options for cookies and JavaScript must be enabled.

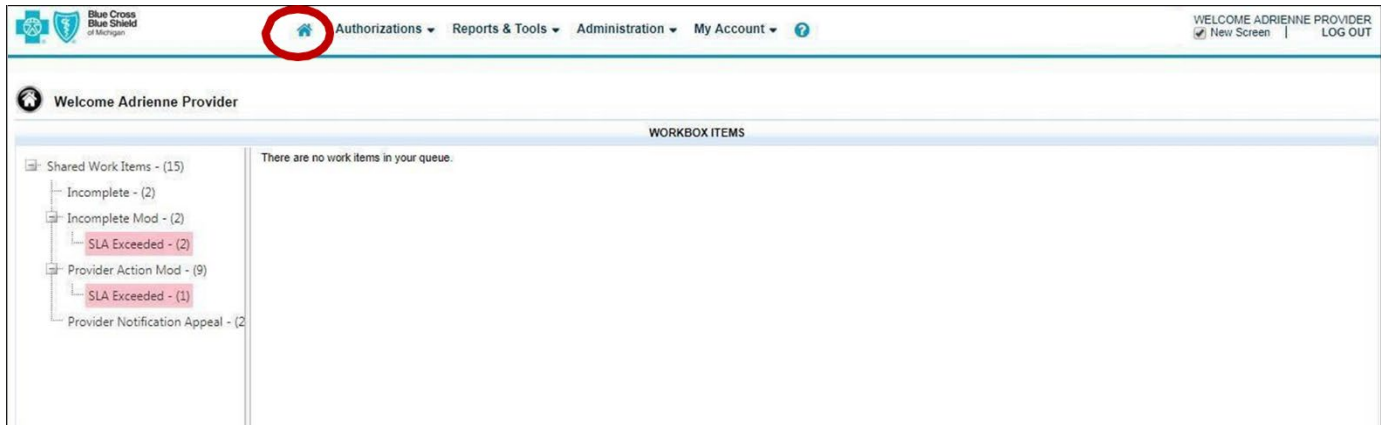
## Access NovoLogix

To access the NovoLogix tool:

1. Log in to the Blue Cross Blue Shield of Michigan and Blue Care Network provider portal ([availity.com](https://availity.com)).
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *NovoLogix BCN/BCN Advantage* tile in the Applications tab.
4. Select an organization and provider and then click *Submit*.

The NovoLogix homepage opens.

At any time during your session, you can return to the homepage by clicking the *Home* icon at the top of the screen.

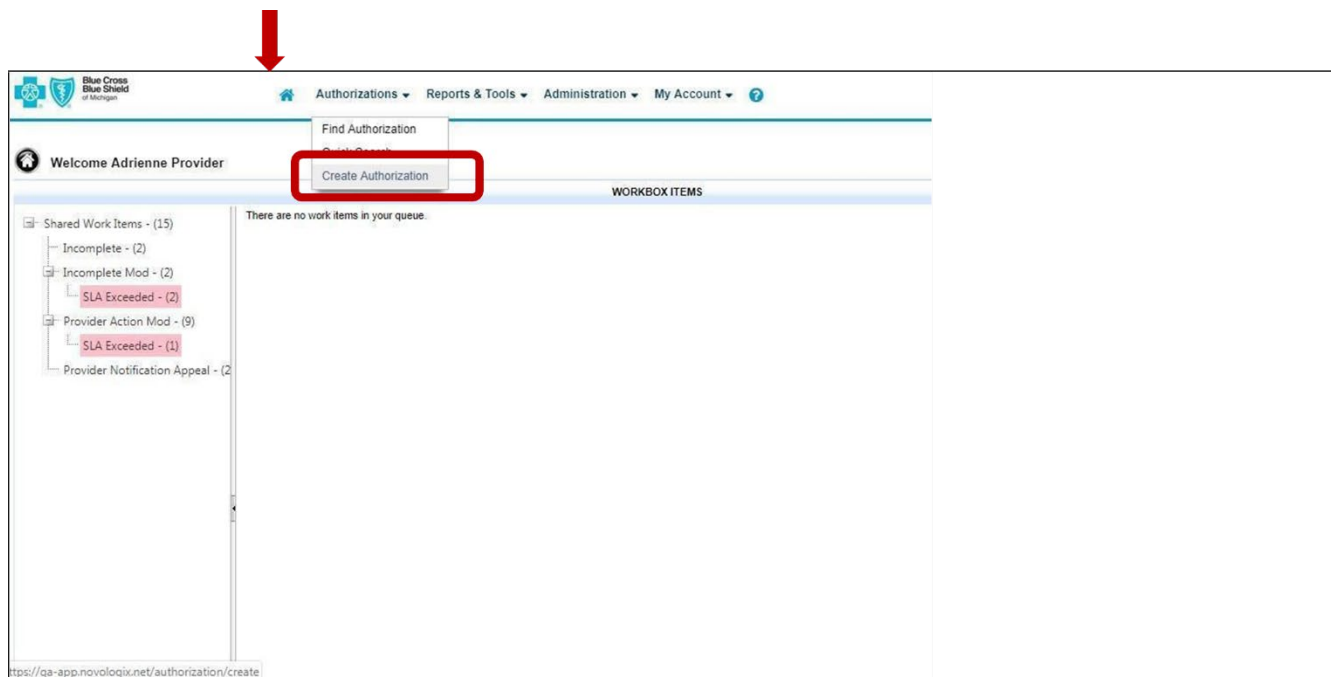


## Create a prior authorization request

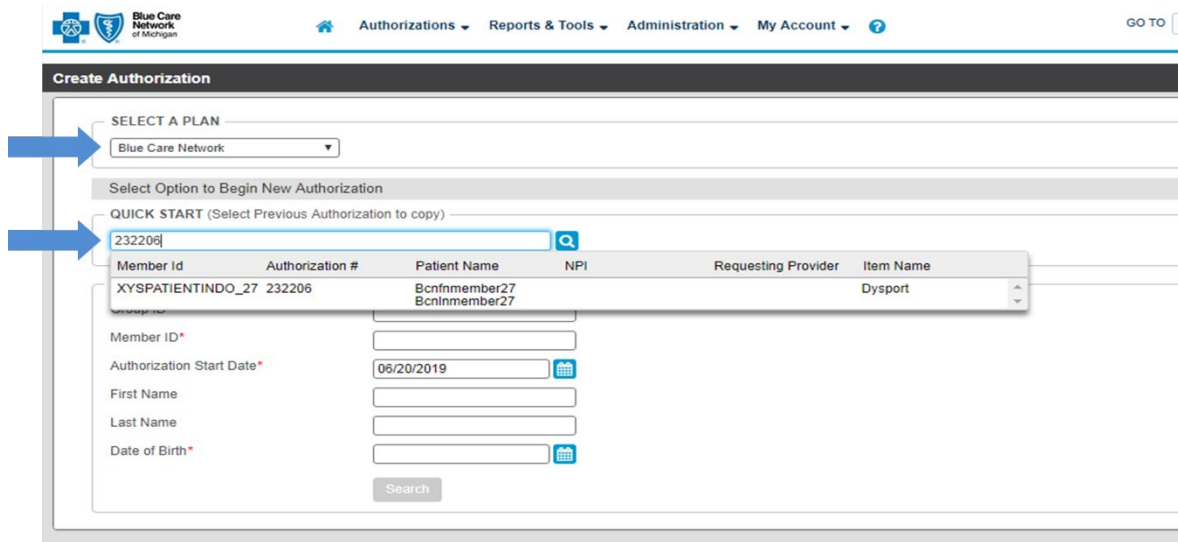
Follow these steps to create a prior authorization request.

### Get started

1. At the top of the homepage, click *Authorizations* and then click *Create Authorization*.

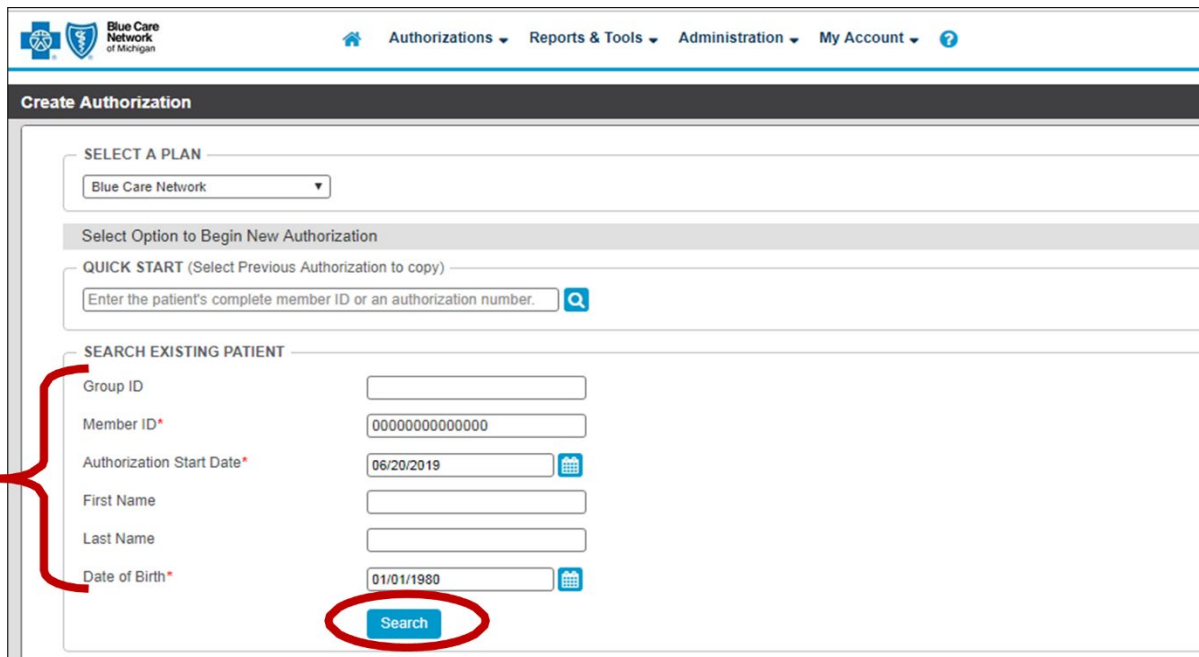


2. Select the appropriate plan. If you have access to only one plan, that plan will appear in the field automatically.



3. Use one of the following methods to create a prior authorization request:

Method	Details
Quick Start	<p>You can use the Quick Start option to search for and then copy an existing prior authorization. To do this:</p> <ol style="list-style-type: none"> <li>1. Enter the patient's member ID in the <i>Quick Start</i> field to search for an authorization to copy. (See the previous image.)</li> <li>2. Click the prior authorization you want to copy.</li> </ol>
Search Using Existing Patient	<ol style="list-style-type: none"> <li>1. Enter the member ID and date of birth in the Search Existing Patient group box and then click <i>Search</i>. (See the image below.)</li> <li>2. If multiple members display in the search results, click the member ID of the appropriate patient.</li> </ol>



### Confirming patient detail

1. Confirm the patient information and complete any additional required fields (\*) on the Member Details screen.
2. Click the arrow to the left of each heading to expand/collapse a section.



### Authorization details

1. If the *Requesting* and *Rendering Provider* fields are blank, search for the provider by entering the provider name or NPI in the *NPI* field and clicking the search icon.
2. In the search results, click the provider's name.

### 3. Enter the office contact name, phone number and fax number.

### 4. Search for the primary diagnosis code by doing one of the following:

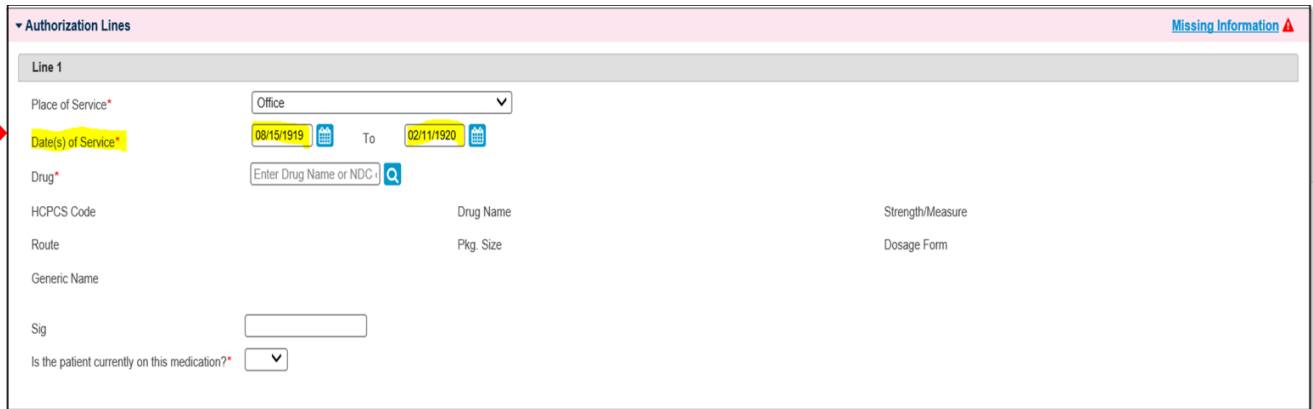
- Entering the diagnosis description
- Entering the diagnosis code



### 5. Clicking the search button and select the diagnosis from the drop-down list.

## Authorization lines

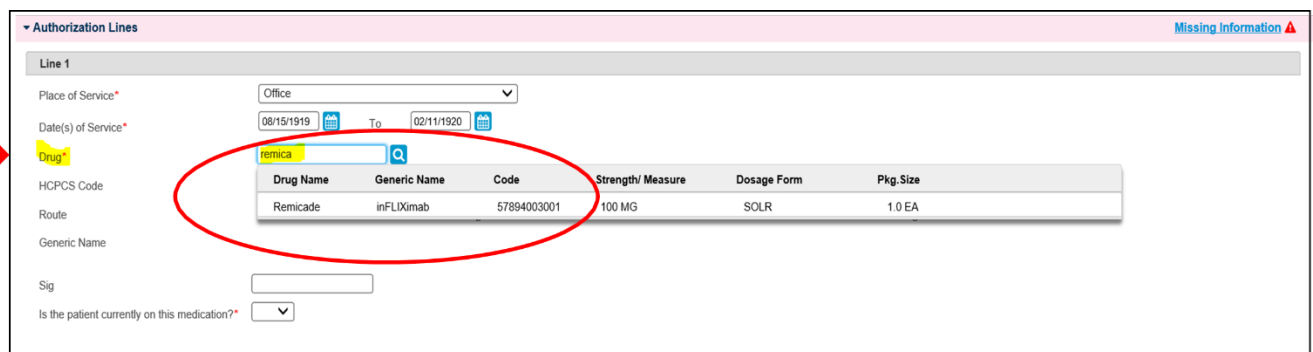
### 1. Select the place of service.



2. Enter applicable start and end dates in the *Date(s) of Service* fields.



Authorization Lines Missing Information   
 Line 1  
 Place of Service\*   
 Date(s) of Service\*  To   
 Drug\*    
 HCPCS Code Drug Name Strength/Measure  
 Route Pkg. Size Dosage Form  
 Generic Name  
 Sig   
 Is the patient currently on this medication?\*

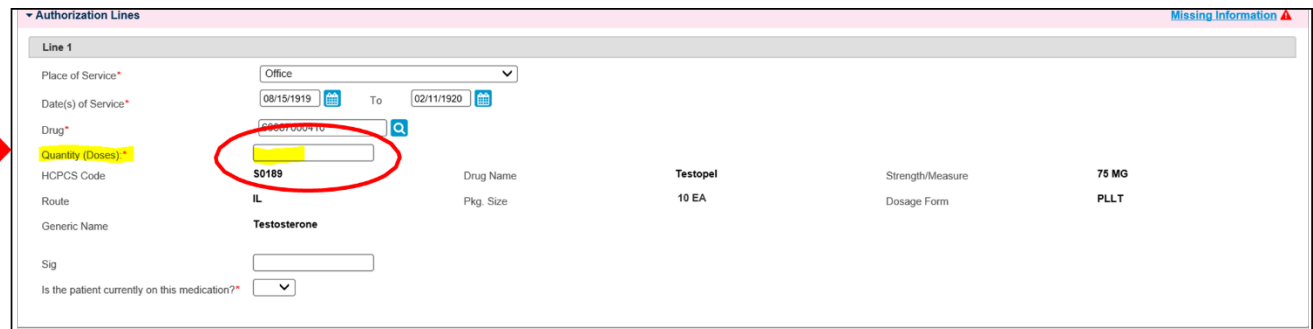
3. Enter the drug name or NDC in the *Drug* field and click the *Search* button.
4. Select the drug in the search results.





Authorization Lines Missing Information   
 Line 1  
 Place of Service\*   
 Date(s) of Service\*  To   
 Drug\*    
 HCPCS Code Drug Name Generic Name Code Strength/ Measure Dosage Form Pkg. Size  
 Route Remicade inFLIXimab 57894003001 100 MG SOLR 1.0 EA  
 Generic Name  
 Sig   
 Is the patient currently on this medication?\*

5. Enter the **quantity (doses)** or **quantity (HCPCS)** limit you are requesting. These fields appear only when appropriate.

### Quantity doses



Authorization Lines Missing Information   
 Line 1  
 Place of Service\*   
 Date(s) of Service\*  To   
 Drug\*    
 Quantity (Doses)\*   
 HCPCS Code Drug Name Testopel Strength/Measure 75 MG  
 Route IL Pkg. Size 10 EA Dosage Form PLLT  
 Generic Name Testosterone  
 Sig   
 Is the patient currently on this medication?\*

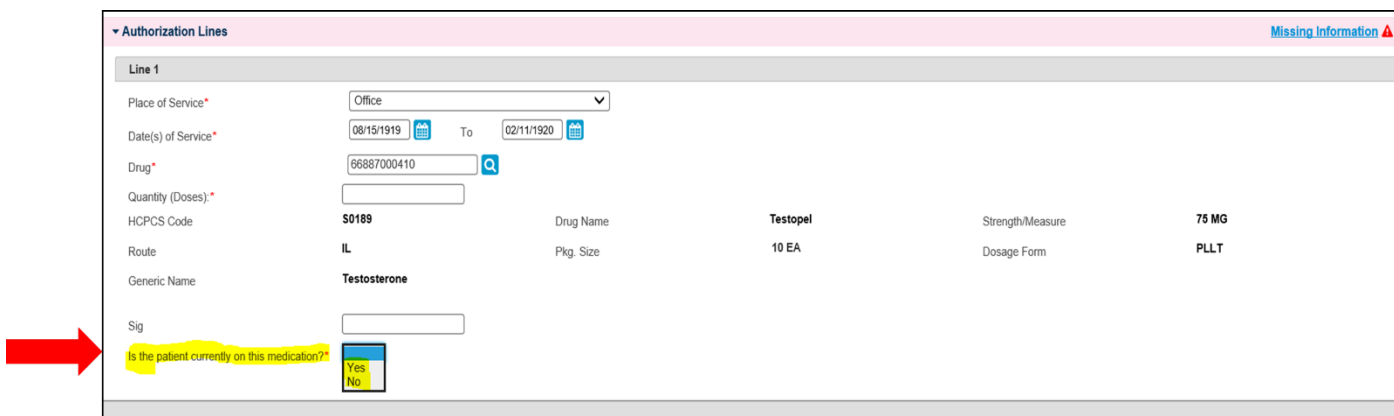
### Quantity HCPCS



The screenshot shows the 'Authorization Lines' screen for 'Line 1'. The 'Quantity (HCPCS)' field is highlighted in yellow. The form includes fields for Place of Service, Date(s) of Service, Drug, HCPCS Code, Route, Generic Name, and Sig. The drug is Testosterone, and the HCPCS code is S0189.

#### 6. Answer the question “Is the patient currently on this medication?”

Note: Be sure to answer this question correctly, as it may affect the outcome of the prior authorization request.



The screenshot shows the 'Authorization Lines' screen for 'Line 1'. A red arrow points to the question 'Is the patient currently on this medication?'. The question has two radio button options: 'Yes' and 'No'. The 'Yes' option is selected. The form includes fields for Place of Service, Date(s) of Service, Drug, HCPCS Code, Route, Generic Name, and Sig. The drug is Testosterone, and the HCPCS code is S0189.

#### 7. Review information entered in the Authorization Detail Screen.

- Any section or field in which required information is missing will display a reminder in **red**.
- When all required information has been entered, each section will display a **green checkmark** in the section heading.

#### 8. Click *Submit*.



The screenshot shows the 'Authorization Details' screen. The 'Authorization Lines' section for 'Line 1' is visible. The 'Submit' button is highlighted in green. The form includes fields for Place of Service, Date(s) of Service, Drug, HCPCS Code, Route, Generic Name, and Sig. The drug is Testosterone, and the HCPCS code is S0189.



## Complete the protocols and submit the request

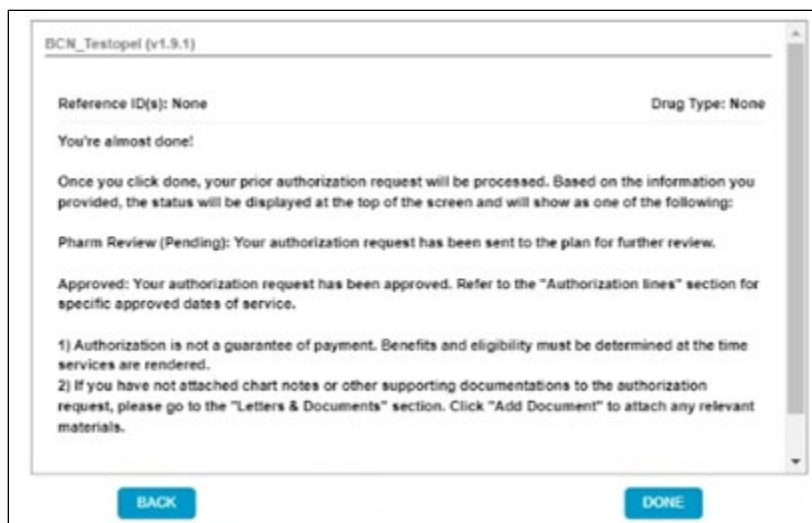
After clicking Submit, NovoLogix will ask a series of protocol questions.

1. Answer each clinical question and then click *Next* to move to the next question.

If you can't answer all of the protocol questions, click *Save and Close* to complete the question set later.



2. When you've answered all protocol questions, click *Done*.



The prior authorization request will proceed to one of the following statuses:

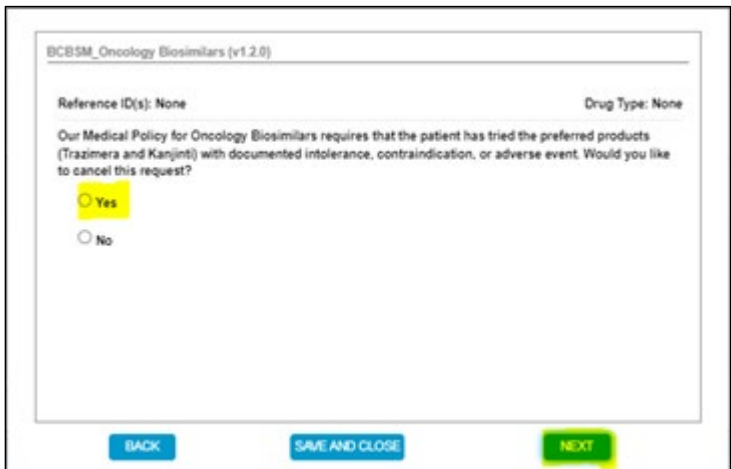
- Pharm Review
- Approved
- Tech Action

**Note:** If NovoLogix asks you to attach a document during the protocol process, complete the protocol and attach the document when prompted. If you forget to attach documentation or if you need to attach additional documentation, you can add it under the Document section once the case enters the review process.

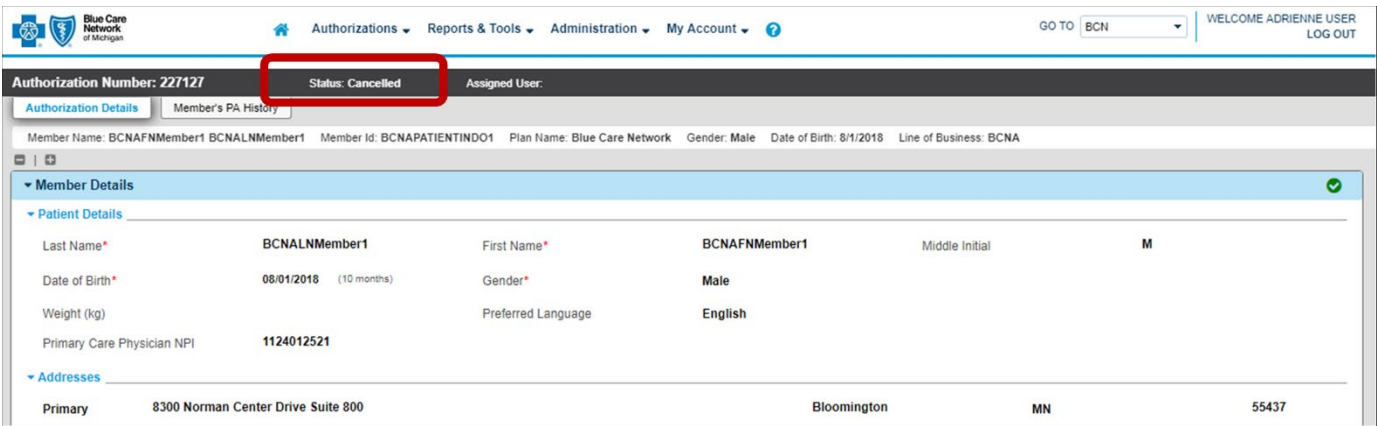
**Important:** NovoLogix doesn't review documents that are attached to finalized cases.

## Interventions/auto cancel

Based on the answers to the protocol questions, NovoLogix may present an intervention. If this happens, NovoLogix will ask if you want to cancel the request.



To cancel the request, select Yes and then click Next.



Authorization Number: 227127		Status: Cancelled	Assigned User:
<b>Member Details</b>			
<b>Patient Details</b>			
Last Name*	BCNALNMember1	First Name*	BCNAFMember1
Date of Birth*	08/01/2018 (10 months)	Gender*	Male
Weight (kg)		Preferred Language	English
Primary Care Physician NPI	1124012521		
<b>Addresses</b>			
Primary	8300 Norman Center Drive Suite 800	Bloomington	MN 55437

The status of the request changes to Cancelled. No further action will be taken on the request.

If you don't want to cancel the request, click *No* and answer any remaining protocol questions. NovoLogix may ask you to enter additional notes or documentation to support the rationale.



BCBSM\_Oncology Biosimilars (v1.2.0)

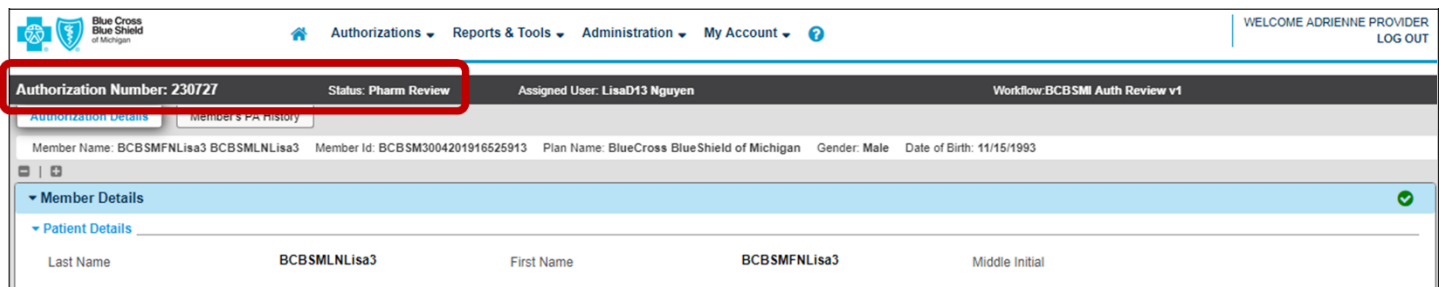
Reference ID(s): None Drug Type: None

Please provide rationale for not using the preferred products (Trazimera and Kanjinti).

BACK SAVE AND CLOSE NEXT

## Auto-approval of prior authorization requests

When you complete the protocols, the request will either auto-approve or be released for further review. If further review is required, the status will be listed as Pharm Review or Tech Review.



Blue Cross Blue Shield of Michigan
 Authorizations Reports & Tools Administration My Account ?
 WELCOME ADRIENNE PROVIDER LOG OUT

**Authorization Number: 230727**
**Status: Pharm Review**
 Assigned User: LisaD13 Nguyen
 Workflow: BCBSM Auth Review v1

Authorization Details Member's PA History

Member Name: BCBSMFNLisa3 BCBSMLNLisa3
 Member Id: BCBSM3004201916525913
 Plan Name: BlueCross BlueShield of Michigan
 Gender: Male
 Date of Birth: 11/15/1993

Member Details

Patient Details

Last Name	First Name	Middle Initial
BCBSMLNLisa3	BCBSMFNLisa3	

The outcome or status of the prior authorization request displays at the top of the screen, along with the authorization number.

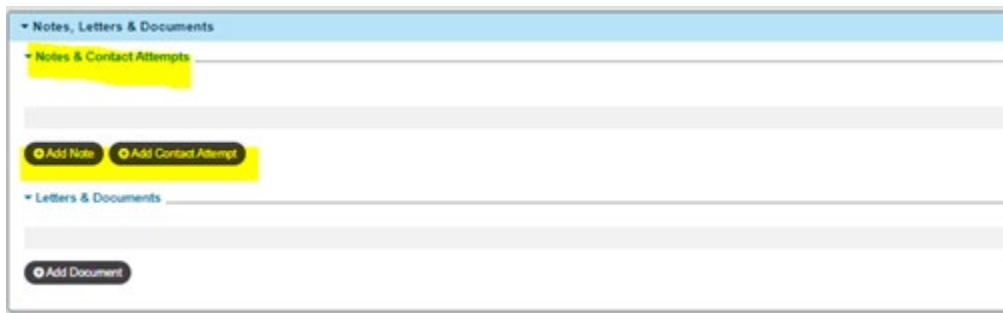
Note: If NovoLogix auto-approves the request, the end date and/or NDC you entered may change based on your answers to the protocol questions.

## Notes and documents

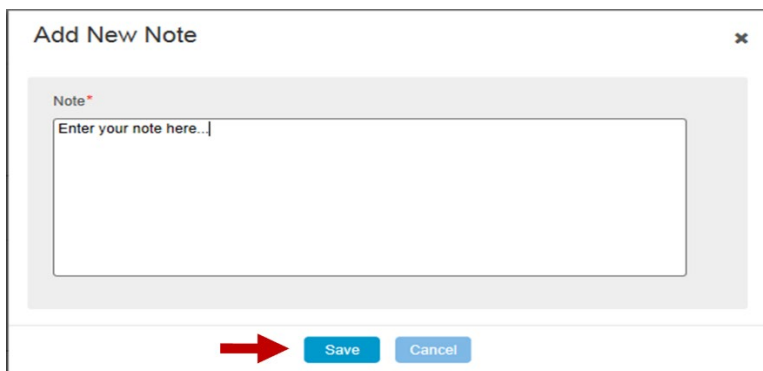
Once the prior authorization request has been created, you can add notes or documents to the authorization.

## Notes

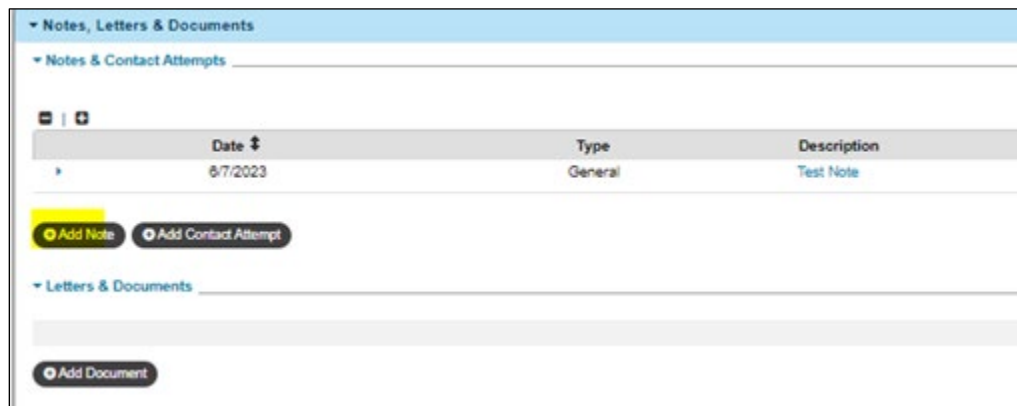
1. To add a note to the authorization, click *Add Note* in the *Notes, Letters & Documents* section.



2. Enter the note and click **Save**.

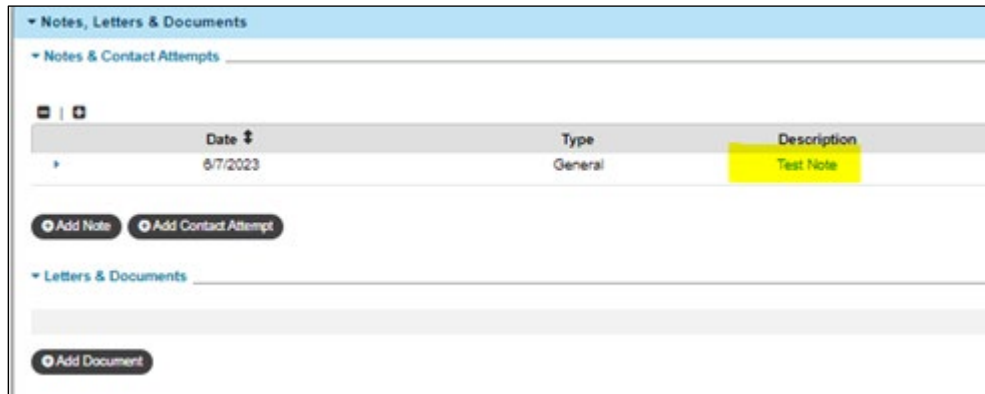


3. To view a note, click the blue text in the **Description** column.



Date	Type	Description
6/7/2023	General	<a href="#">Test Note</a>

Tip: You can also view the note by hovering over the blue text in the **Description** column.



Date	Type	Description
6/7/2023	General	Test Note

Add Note   Add Contact Attempt

Add Document

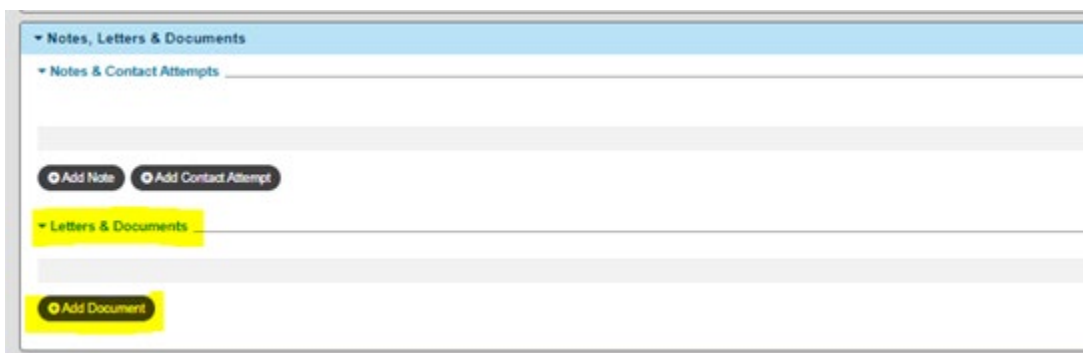
## Documents

If NovoLogix prompts you to add a document while answering clinical questions, do one of the following:

- Add the document when prompted.
- Add the document after you're done answering the questions.

To attach a document to the authorization after you've completed the protocol:

1. Click the *Add Document* button in the Letters & Documents subsection.

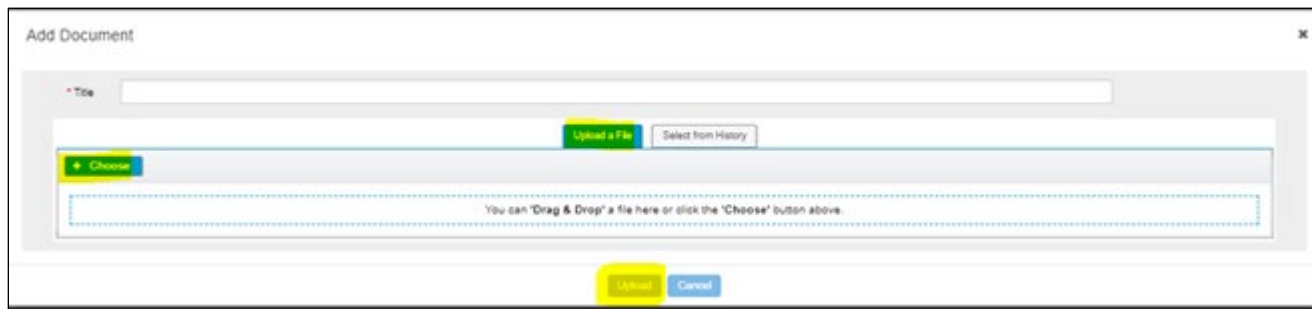


Add Note   Add Contact Attempt

Add Document

2. Use one of the following methods to select a document to attach:
  - Browse to and select the file. Select the document and, if desired, rename it.
  - Drag and drop the file.

3. Click *Upload*.



NovoLogix will save the document in the Documents section of the Authorization detail.

To view a document, click the blue text in the Title column.

Notes, Letters & Documents

Notes & Contact Attempts

Date	Type	Description
6/7/2023	General	Test Note

Add Note

Add Contact Attempt

Letters & Documents

Date Attached	Title (click to view)	Applies To
6/7/2023	Test Document	Line 1

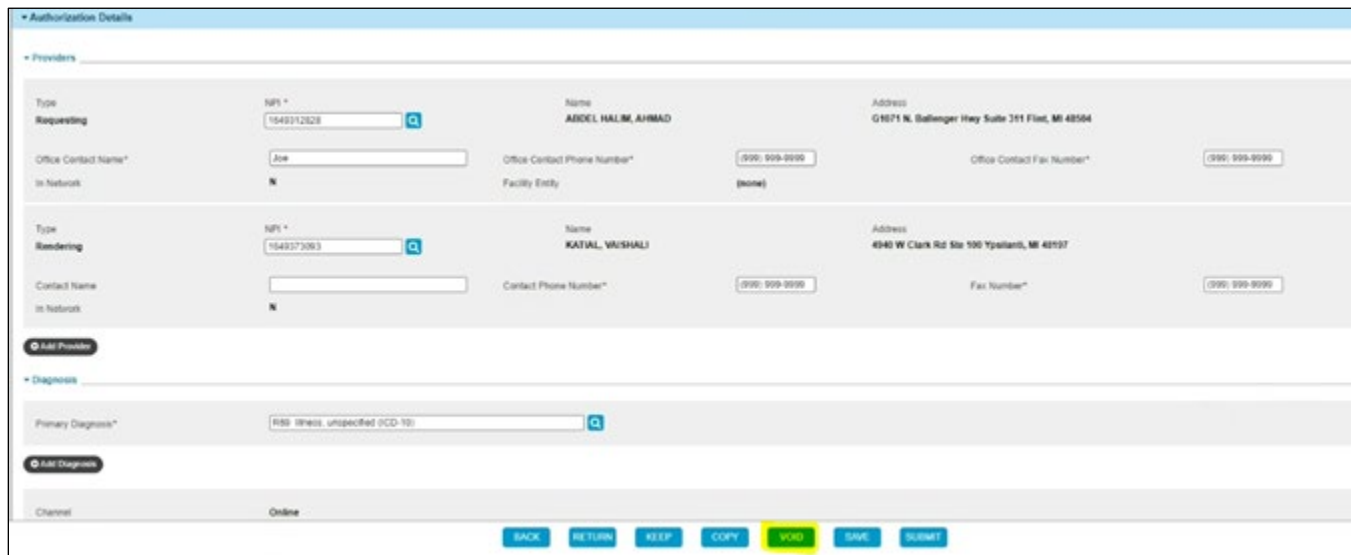
Add Document

## Void an authorization

If you saved a prior authorization request and have not yet submitted it to Blue Cross for review, you can void the request. To do this:

1. Open the authorization.

### 2. Click the *Void* button at the bottom of the screen.



**Authorization Details**

**Providers**

Type: Requesting NPI: 104912628 Name: ABDEL HALIM, AHMAD Address: 61671 N. Ballenger Hwy Suite 211 Flint, MI 48504

Office Contact Name: Joe Office Contact Phone Number: (999) 999-9999 Office Contact Fax Number: (999) 999-9999

In Network: N Facility Entity: (none)

Type: Rendering NPI: 1049373963 Name: KATUL, WAISHALI Address: 4940 W Clark Rd Ste 100 Ypsilanti, MI 48197

Contact Name: Contact Phone Number: (999) 999-9999 Fax Number: (999) 999-9999

In Network: N

**Diagnosis**

Primary Diagnosis: R59.999 unspecified ICD-10

Channel: Online

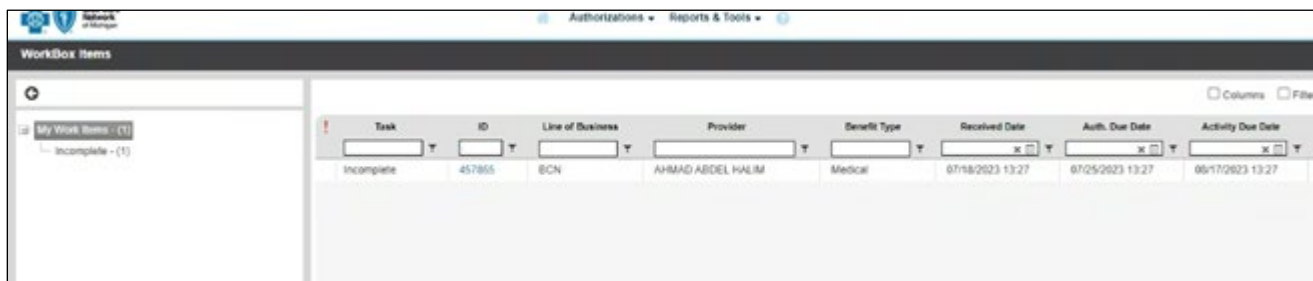
Buttons: BACK, RETURN, KEEP, COPY, **VOID**, SAVE, SUBMIT

The status of the request will change to void.

## Homepage/workbox

The homepage contains the user's workbox.

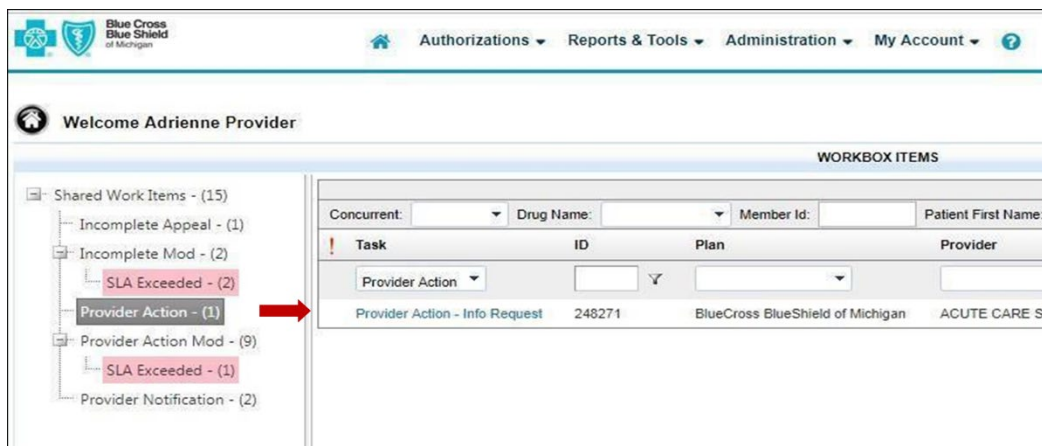
The workbox contains all authorizations that are assigned to the user (under My Work Items). Through the workbox, you can view incomplete requests, requests that require action by a provider and provider notifications.



Task	ID	Line of Business	Provider	Benefit Type	Received Date	Auth. Due Date	Activity Due Date
Incomplete	457865	BCN	AHMAD ABDEL HALIM	Medical	07/18/2023 13:27	07/25/2023 13:27	08/17/2023 13:27

## Provider action/provider response

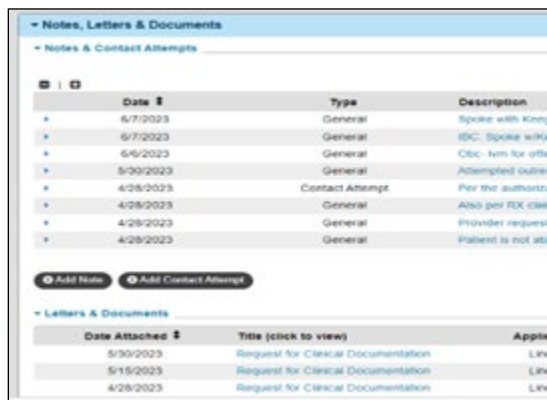
There may be instances when BCN needs additional information from the provider before they can make a decision on a prior authorization request. To request the additional information, the pharmacist/technician will submit a provider action request, which will appear in your workbox.



The screenshot shows the NovoLogix provider portal interface. At the top, there's a navigation bar with links for Authorizations, Reports & Tools, Administration, and My Account. Below this, a welcome message for 'Adrienne Provider' is displayed. The main area is titled 'WORKBOX ITEMS' and contains a list of tasks. A red arrow points to a 'Provider Action' task, which is highlighted. The task details show a 'Provider Action - Info Request' with ID 248271, associated with BlueCross BlueShield of Michigan, and assigned to ACUTE CARE SU.

1. To view a provider action, click the prior authorization request.

In the Notes section, you'll find a description of the information that's needed.



The screenshot shows the 'Notes, Letters & Documents' section of the NovoLogix provider portal. It contains two sub-sections: 'Notes & Contact Attempts' and 'Letters & Documents'. The 'Notes & Contact Attempts' section displays a table with columns for Date, Type, and Description. The 'Letters & Documents' section displays a table with columns for Date Attached, Title (click to view), and Action.

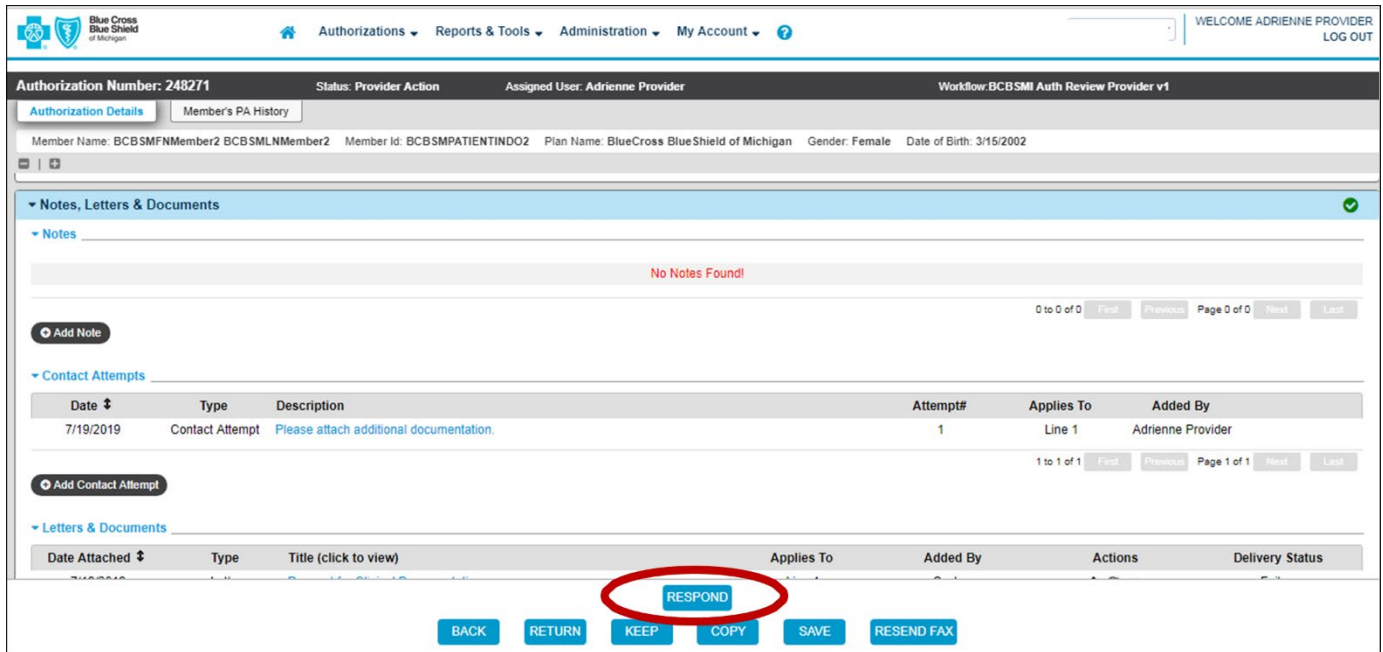
Date	Type	Description
6/7/2023	General	Spoke with K...
6/7/2023	General	IBC: Spoke with...
6/6/2023	General	Obs: Sym for off...
5/30/2023	General	Attempted out...
4/28/2023	Contact Attempt	Per the author...
4/28/2023	General	Also per RX cl...
4/28/2023	General	Provider requ...
4/28/2023	General	Patient is not ab...

Date Attached	Title (click to view)	Action
5/30/2023	Request for Clinical Documentation	Link
5/15/2023	Request for Clinical Documentation	Link
4/28/2023	Request for Clinical Documentation	Link



2. Provide the information requested in the note and click *Respond* to release the authorization back to the pharmacist/tech.



The screenshot shows the NovoLogix interface for an authorization request. At the top, there's a navigation bar with 'Authorizations', 'Reports & Tools', 'Administration', and 'My Account'. Below this, the 'Authorization Details' tab is active, showing member information: Member Name: BCBSMFMMember2 BCBSMLNMember2, Member ID: BCBSMPATIENTINDO2, Plan Name: BlueCross BlueShield of Michigan, Gender: Female, Date of Birth: 3/15/2002. The 'Notes, Letters & Documents' section is expanded, showing 'No Notes Found'. Below this, the 'Contact Attempts' table has one entry: Date 7/19/2019, Type Contact Attempt, Description Please attach additional documentation., Attempt# 1, Applies To Line 1, Added By Adrienne Provider. At the bottom, the 'Letters & Documents' section is partially visible. The 'RESPOND' button is circled in red at the bottom center of the interface.

## Appeals

Through NovoLogix, you can appeal a request that was denied or a split decision.

Notes:

- For a split decision, you're appealing only the denied portion of the request.
- You may need to accept a notification before the Appeal button appears on the screen.

To appeal a denied request:

1. Open the authorization you want to appeal and click the *Appeal* button at the bottom of the screen.

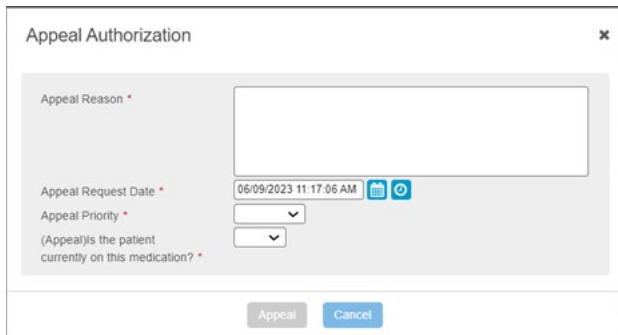


The screenshot shows the NovoLogix interface for an appeal. The 'Letters & Documents' section is expanded, showing a table with columns: Date Attached, Title (click to view), Applies To, Added By, Delivery Method, Delivery Status, and Status Details. Below this, the 'Appeal' button is highlighted in yellow. The 'Appeal' button is located at the bottom center of the interface, next to other buttons like 'BACK', 'COPY', 'SEND', 'SAVE', 'RESEND FAX', and 'LIT'.

2. Enter the reason for and priority of the appeal, and indicate whether the patient is currently on this medication.

### 3. Click *Appeal*.

NovoLogix will send the appeal request to the Pharmacist for review.



The 'Appeal Authorization' form contains the following fields and controls:

- Appeal Reason \***: A large text input area.
- Appeal Request Date \***: A date/time field showing '06/09/2023 11:17:06 AM' with a calendar icon.
- Appeal Priority \***: A dropdown menu.
- (Appeal) Is the patient currently on this medication? \***: A dropdown menu.
- Buttons**: 'Appeal' (disabled) and 'Cancel' (active).

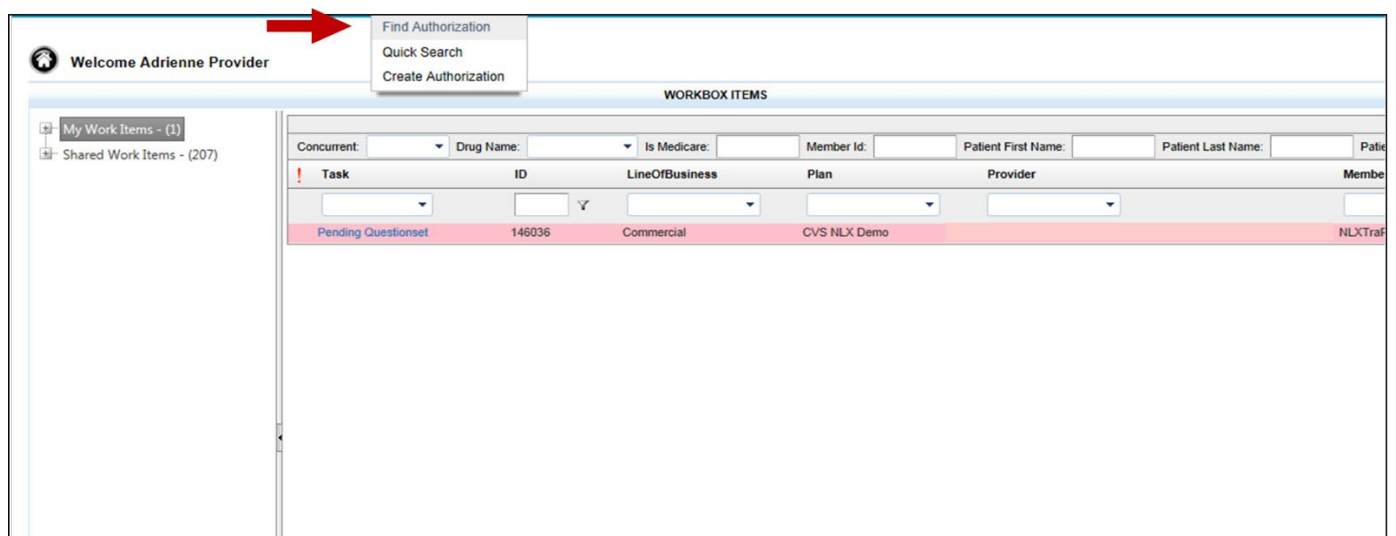
## Find an authorization

### Find Authorization tool

The Find Authorization tool allows users to look up all authorizations submitted by their provider office.

Note: In the future, the Quick Search feature will replace the Find Authorization feature.

#### 1. On the homepage, click *Authorizations* and then click *Find Authorization*.



The screenshot shows the NovoLogix homepage for 'Adrienne Provider'. A red arrow points to the 'Find Authorization' option in the top navigation menu. The main content area displays 'WORKBOX ITEMS' with a table of authorization records.

Task	ID	LineOfBusiness	Plan	Provider	Member
Pending Questionset	146036	Commercial	CVS NLX Demo		NLXTraF

#### 2. Enter search criteria in either the *Authorization* search field or the *Member ID* search field.

### 3. Click *Search*.

**Find Authorization**

**SEARCH CRITERIA**

Authorization #:

Plan:

Requesting Provider:

First Name:

Last Name:

Member ID:

Date Range:

Date Type:

Date Range:

Start Date:

End Date:

Authorization Status:

Payer Authorization #:

Patient Account #:

Drug Name:

Advanced Search

The following fields will only narrow your search results. If you do not include additional criteria in the fields above your results will be skewed.

HCPCS/CPT Code:

NDC Code:

Physician NPI:

Physician Last Name:

Physician First Name:

**SEARCH**

### 4. In the search results at the bottom of the screen, click the blue text in the *Auth#* column to view an authorization.

**Find Authorization**

**SEARCH CRITERIA**

Authorization #:

Plan:

Requesting Provider:

First Name:

Last Name:

Member ID:

Date Range:

Date Type:

Date Range:

Start Date:

End Date:

Authorization Status:

Payer Authorization #:

Patient Account #:

Drug Name:

Advanced Search

The following fields will only narrow your search results. If you do not include additional criteria in the fields above your results will be skewed.

HCPCS/CPT Code:

NDC Code:

Physician NPI:

Physician Last Name:

Physician First Name:

**SEARCH**

**AUTHORIZATION SEARCH RESULTS**

Page size: 25 Max Records: 100 3 records in 1 pages

Auth #	First Name	Last Name	Member ID	Plan	Provider Name	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes	Copy
154137	Lisa	Test	44434756796	CVS NLX Demo	Provider, Intake A	Erbitux	7/17/2018	7/17/2018	9/27/2018	Tech Review			
130379	Lisa	Test	44434756796	CVS NLX Demo	Provider, Intake A	Erbitux	7/17/2018	7/17/2018	7/17/2018	Void	✓		
130386	Lisa	Test	44434756796	CVS NLX Demo	Provider, Intake A	Erbitux	7/17/2018	7/17/2018	9/27/2018	Void			

## Quick search

The Quick Search option allows you to search for authorizations using simple text or advanced filters.

You can search by Text Search or by Filtered Search.

Authorizations Claims Reports & Tools My Account ?

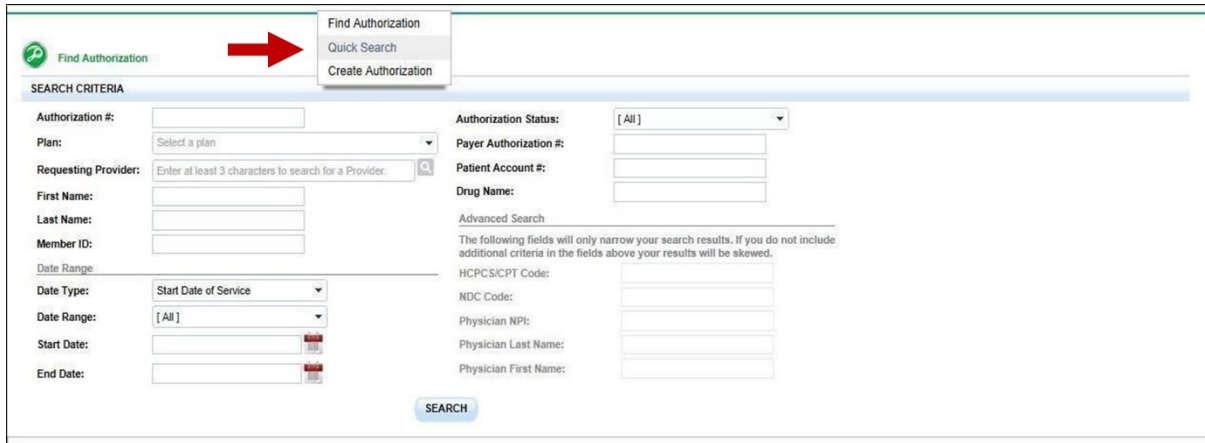
**Filtered Search** **Text Search**

**PATIENT DETAILS**

### Text search

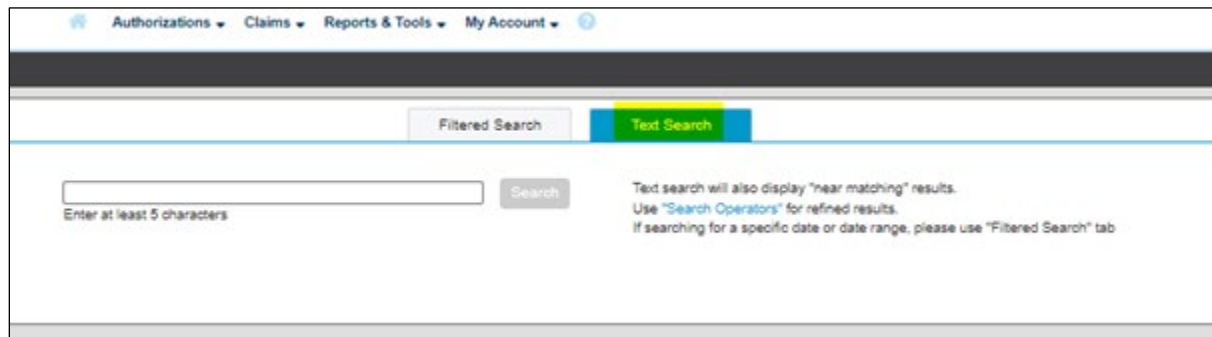
Text search looks for matches anywhere in the prior authorization. To do a text search:

1. In the homepage, click *Authorizations* and then click *Quick Search*.



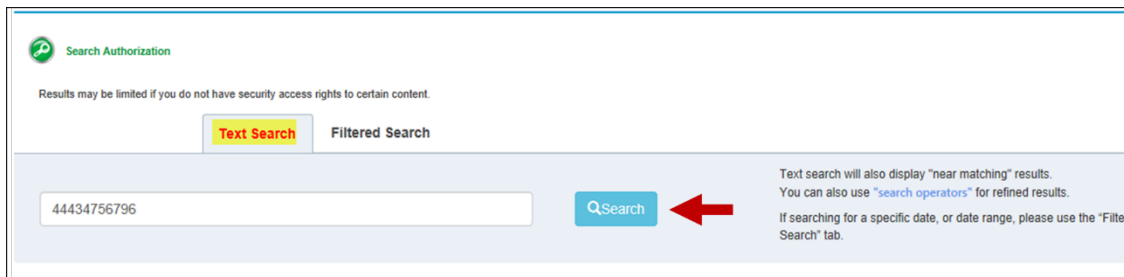
The screenshot shows the top navigation bar with a dropdown menu for 'Find Authorization' containing 'Find Authorization', 'Quick Search', and 'Create Authorization'. A red arrow points to 'Quick Search'. Below this is the 'SEARCH CRITERIA' section with various input fields for searching by Authorization #, Plan, Requesting Provider, Member ID, Date Range, Authorization Status, Payer Authorization #, Patient Account #, Drug Name, and Advanced Search criteria like HCPCS/CPT Code, NDC Code, Physician NPI, and Physician Name. A 'SEARCH' button is at the bottom.

2. Click the *Text Search* tab.



The screenshot shows the 'Text Search' tab selected in the top navigation bar. Below the navigation bar, there are tabs for 'Filtered Search' and 'Text Search'. The 'Text Search' tab is active, showing a search input field with the placeholder 'Enter at least 5 characters' and a 'Search' button. A note states: 'Text search will also display "near matching" results. Use "Search Operators" for refined results. If searching for a specific date or date range, please use "Filtered Search" tab.'

3. Enter your search term in the *Search* field and click *Search*.




The screenshot shows the search results page. The 'Text Search' tab is active. The search input field contains the number '44434756796'. A red arrow points to the 'Search' button. A note at the bottom right states: 'Text search will also display "near matching" results. You can also use "search operators" for refined results. If searching for a specific date, or date range, please use the "Filtered Search" tab.'

The search results display at the bottom of the screen.

In the search results, you can view the high-level details of an authorization (for example, the NovoLogix authorization number, provider, member name and ID).

**Note:** The sort feature sorts only the results that are currently displayed on the page. If the search returned multiple pages of results, you'll need to view and sort each page separately.

 Search Authorization

Results may be limited if you do not have security access rights to certain content.

Text Search

Filtered Search

Intake

Q Search

Text search will also display "near matching" results.  
You can also use "search operators" for refined results.

If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details				Important dates														
Auth #	Firs...	Las...	Me...	Pri...	Lin...	Pro...	Dri...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...	Re...	Doc.	Notes	Copy
154679	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	11/30/20...	11/30/20...	10/2/2018	Denied	C50.011				✓	✓
154677	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0					
154676	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0					
154675	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0					
154674	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0					
154673	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0					
154672	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0					
154671	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0					
154670	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	3/1/2073	2/28/2074		Special...	C50.011			✓		
154669	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAUL...	Actemra	10/2/2018	5/13/2071	5/13/2071		Pending...	M06.4					
154668	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	3/26/2081	3/25/2082		Special...	C50.011			✓		
154667	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAUL...	Actemra	10/2/2018	10/19/20...	10/19/20...		Pending...	A01.1					
154666	Ghengis	Kim	SR1485...	Normal	Commer...	SPAUL...	Abraxane	10/2/2018	10/15/20...	10/15/20...		Pending...	C33					
154665	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	3/25/2084	3/25/2084	10/2/2018	Void	C17.0					
154664	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Irinoteca...	10/2/2018	3/24/2083	3/22/2084		Special...	C17.0			✓		
154663	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Prolia	10/2/2018	12/2/2082	6/1/2083		Tech Re...	C50.011					
154662	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Taxotere	10/2/2018	2/10/2070	8/9/2070		Tech Re...	C43.10					

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You can also filter results by clicking column headings (highlighted in yellow). You can expand columns that contain a "+" sign to view additional details.

Search Authorization

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Text Search

Filtered Search

Intake

QSearch

Text search will also display "near matching" results. You can also use "search operators" for refined results.

If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details										Important dates													
Auth #	Firs...	Las...	Me...	Pri...	Lin...	Pro...	Dru...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...	Re...	Doc.	Notes	Copy					
154679	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	11/30/20...	11/30/20...	10/2/2018	Denied	C50.011				✓	✓					
154677	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0										
154676	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0										
154675	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0										
154674	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0										
154673	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0										
154672	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0										
154671	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0										
154670	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	3/1/2073	2/28/2074		Special...	C50.011			✓							
154669	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAUL...	Actemra	10/2/2018	5/13/2071	5/13/2071		Pending...	M06.4										
154668	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLi...	10/2/2018	3/26/2081	3/25/2082		Special...	C50.011			✓							
154667	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAUL...	Actemra	10/2/2018	10/19/20...	10/19/20...		Pending...	A01.1										
154666	Ghengis	Kim	SR1485...	Normal	Commer...	SPAUL...	Abraxane	10/2/2018	10/15/20...	10/15/20...		Pending...	C33										
154665	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Erbilux	10/2/2018	3/25/2084	3/25/2084	10/2/2018	Void	C17.0										
154664	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Irinotec...	10/2/2018	3/24/2083	3/22/2084		Special...	C17.0			✓							
154663	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Prolia	10/2/2018	12/2/2082	6/1/2083		Tech Re...	C50.011										
154662	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Taxotere	10/2/2018	2/10/2070	8/9/2070		Tech Re...	C43.10										

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Once expanded, click the “-” sign to collapse the column.

Search Authorization

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Text Search

Filtered Search

intake

Q Search

Text search will also display "near matching" results.  
You can also use "search operators" for refined results.

If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details										Important dates									
Auth #	Firs...	Las...	Me...	Pri...	Lin...	Pro...	Dru...	Plan	Place o...	Benefit...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...		
154579	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	PACLi...	CVS NLX D...	Ambulatory...	Medical	10/2/2018	11/30/20...	11/30/20...	10/2/2018	Denied	C50.011			
154577	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0			
154576	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0			
154575	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0			
154574	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0			
154573	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0			
154572	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0			
154571	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	4/14/2071	4/14/2071		Incomplete	C17.0			
154570	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	PACLi...	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/1/2073	2/28/2074		Speciali...	C50.011			
154569	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAU...	Aclemra	CVS NLX D...	Ambulatory...	Pharmacy	10/2/2018	5/13/2071	5/13/2071		Pending...	M06.4			
154568	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	PACLi...	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/26/2081	3/25/2082		Speciali...	C50.011			
154567	FNNLXT...	LNNLXT...	NLXTR...	Normal	Commer...	SPAU...	Aclemra	CVS NLX D...	Ambulatory...	Pharmacy	10/2/2018	10/19/20...	10/19/20...		Pending...	A01.1			
154566	Ghengis	Kim	SR1485...	Normal	Commer...	SPAU...	Abraxane	CVS NLX D...	Ambulatory...	Pharmacy	10/2/2018	10/15/20...	10/15/20...		Pending...	C33			
154565	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/25/2084	3/25/2084	10/2/2018	Void	C17.0			
154564	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/24/2083	3/22/2084		Speciali...	C17.0			
154563	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Prolia	CVS NLX D...	Ambulatory...	Medical	10/2/2018	12/2/2082	6/1/2083		Tech Re...	C50.011			

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You can also move columns. Click the column you want to move and drag it to a new location.

Search Authorization

Results may be limited if you do not have security access rights to certain content.

Text Search

Filtered Search

Intake

QSearch

Text search will also display "near matching" results.

You can also use "search operators" for refined results.

If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details										Important dates									
Auth #	Firs...	Las...	Me...	Pri...	Lin...	Pro...	Dru...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...	Re...	Doc...	Notes	Copy	
154879	Ghengis	Kim	SR1485...	Normal	Commer...	Provider	Herceptin	10/3/2018	10/3/2018	10/3/2018	10/3/2018	Pending...	C50.012						
154774	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Oxaliplatin	10/2/2018	7/3/2086	7/2/2087		Speciali...	C17.0						
154773	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	10/2/2018	8/15/2072	8/14/2073		Speciali...	C17.0						
154771	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	10/2/2018	3/14/2070	3/13/2071		Speciali...	C17.0						
154770	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	10/2/2018	11/28/20...	11/27/20...		Speciali...	C17.0						
154769	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Oxaliplatin	10/2/2018	2/10/2075	2/9/2076	10/2/2018	Approved	C17.0						
154768	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	10/2/2018	3/15/2076	3/14/2077		Speciali...	C17.0						
154767	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	10/2/2018	3/2/2085	3/1/2086		Speciali...	C17.0						
154766	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Oxaliplatin	10/2/2018	11/16/20...	11/15/20...		Speciali...	C17.0						
154764	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	10/2/2018	11/19/20...	11/18/20...		Speciali...	C17.0						
154763	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	10/2/2018	3/18/2070	3/17/2071		Speciali...	C17.0						
154762	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	DOCeta...	10/2/2018	8/15/2088	8/15/2088		Incomplete	C50.011						
154761	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	DOCeta...	10/2/2018	6/20/2072	6/20/2072		Incomplete	C50.011						
154759	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Irinotec...	10/2/2018	1/29/2087	1/28/2088	10/2/2018	Approved	C17.0						
154758	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	10/2/2018	5/21/2083	5/19/2084		Speciali...	C17.0						
154756	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Oxaliplatin	10/2/2018	6/14/2071	6/12/2072		Speciali...	C17.0						
154755	Sandoye	Bansal	SR1485...	Normal	Commer...	SPAU...	Erbibux	10/2/2018	10/25/20...	10/25/20...		Incomplete	C17.0						

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Drag the column to its new location.

 Search Authorization

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**Text Search**   **Filtered Search**


Intake

Text search will also display "near matching" results.  
You can also use "search operators" for refined results.  
If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details							Important dates											
Auth #	Dru...	Fir...	Las...	Me...	Pri...	Lin...	Pro...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...	Re...	Doc.	Notes	Copy
154879	Herceptin	Ghengis	Kim	SR1485...	Normal	Commer...	Provider...	10/3/2018	10/3/2018	10/3/2018	10/3/2018	Pending...	C50.012					
154774	Oxaliplatin	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	7/3/2086	7/2/2087		Speciali...	C17.0					
154773	Irinotecan	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	8/15/2072	8/14/2073		Speciali...	C17.0					
154771	Eribitux	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/14/2070	3/13/2071		Speciali...	C17.0					
154770	Irinotecan	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/28/20...	11/27/20...		Speciali...	C17.0					
154769	Oxaliplatin	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	2/10/2075	2/9/2076	10/2/2018	Approved	C17.0					
154768	Eribitux	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/15/2076	3/14/2077		Speciali...	C17.0					
154767	Irinotecan	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/2/2085	3/1/2086		Speciali...	C17.0					
154766	Oxaliplatin	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/16/20...	11/15/20...		Speciali...	C17.0					
154764	Eribitux	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/19/20...	11/18/20...		Speciali...	C17.0					
154763	Irinotecan	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/18/2070	3/17/2071		Speciali...	C17.0					
154762	DOCeta...	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	8/15/2088	8/15/2088		Incomplete	C50.011					
154761	DOCeta...	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	6/20/2072	6/20/2072		Incomplete	C50.011					
154759	Irinotecan	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	1/29/2087	1/28/2088	10/2/2018	Approved	C17.0					
154758	Eribitux	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	5/21/2083	5/19/2084		Speciali...	C17.0					
154756	Oxaliplatin	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	6/14/2071	6/12/2072		Speciali...	C17.0					
154755	Eribitux	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	10/25/20...	10/25/20...		Incomplete	C17.0					

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To view details about an authorization, click the blue text in the *Auth#* column.

 Search Authorization

Results may be limited if you do not have security access rights to certain content.

**Text Search**   **Filtered Search**

Intake

Text search will also display "near matching" results.  
You can also use "search operators" for refined results.  
If searching for a specific date, or date range, please use the "Filtered Search" tab.

Member Details							Important dates											
Auth #	Fir...	Las...	Me...	Pri...	Lin...	Pro...	Dru...	Plan	Place o...	Benefit...	Reque...	Start D...	End Date	Decisi...	Sta...	Dia...	Ref...	Re
154679	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	PACLI...	CVS NLX D...	Ambulatory...	Medical	10/2/2018	11/30/20...	11/30/20...	10/2/2018	Denied	C50.011		
154677	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	1/30/2088	1/30/2088		Incomplete	C17.0		
154676	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	2/19/2080	2/19/2080		Incomplete	C17.0		
154675	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	3/30/2086	3/30/2086		Incomplete	C17.0		
154674	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	5/13/2077	5/13/2077		Incomplete	C17.0		
154673	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	6/12/2087	6/12/2087		Incomplete	C17.0		
154672	Sandoyne	Bansal	SR1485...	Normal	Commer...	SPAUL...	Eribitux	CVS NLX D...	Ambulatory...	Medical	10/2/2018	8/18/2082	8/18/2082		Incomplete	C17.0		

You can use search operators to refine the search results.

Search Authorization

Results may be limited if you do not have security access rights to certain content.

Text Search Filtered Search

intake

Search

Search Operators

To search for an exact phrase, place your phrase within the quotes.

**OR**

To search for a given term OR an equivalent term, place the word "OR" (All CAPS) in between the terms. E.g. John OR Jon

**AND**

To return results that meet both given terms, place the word "AND" (All CAPS) in between the terms E.g. Gamunex AND Gammagard

**NOT**

To exclude a term, place the word "NOT" (All CAPS) before the term. E.g. John NOT Johnson

Auth #	Drug	First Name	Last Name	Member ID	Priority	Line	Product	Requester	Start Date	End Date	Decision	Specialty	CPT Code	Comments	Copy
154879	Herceptin	Ghangis	Kim	SR1485...	Normal	Commer...	Provider...	10/3/2018	10/3/2018	10/3/2018	10/3/2018				
154774	Oxaliplatin	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	7/3/2086	7/2/2087					
154773	Irinotecan	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	8/15/2072	8/14/2073					
154771	Erlutux	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/14/2070	3/13/2071					
154770	Irinotecan	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/28/20...	11/27/20...					
154769	Oxaliplatin	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	2/10/2075	2/9/2076	10/2/20...				
154768	Erlutux	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/15/2076	3/14/2077					
154767	Irinotecan	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/2/2085	3/1/2086					
154766	Oxaliplatin	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/16/20...	11/15/20...					
154764	Erlutux	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	11/19/20...	11/18/20...					
154763	Irinotecan	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	3/18/2070	3/17/2071					
154762	DOCEta	Sandyone	Bansal	SR1485...	Normal	Commer...	SPAUL...	10/2/2018	8/15/2088	8/15/2088					

- To search for an exact phrase, place quotes around the text in the *Search* field.
- To search for more than one term, enter the word "OR" (capitalized) between the search terms.
- To search for results that include more than one term, enter the word "AND" (capitalized) between the search terms.
- To exclude a search term from your results, enter the word "NOT" (capitalized) before the search term.

### Filtered search

Filtered search provides the same filtering options as the Find Authorization feature. To do a filtered search:

- In the homepage, click *Authorizations* and then click *Quick Search*.

Find Authorization

Find Authorization Quick Search Create Authorization

SEARCH CRITERIA

Authorization #: [ ]

Plan: [ Select a plan ]

Requesting Provider: [ Enter at least 3 characters to search for a Provider. ]

First Name: [ ]

Last Name: [ ]

Member ID: [ ]

Date Range

Date Type: [ Start Date of Service ]

Date Range: [ All ]

Start Date: [ ]

End Date: [ ]

Authorization Status: [ All ]

Payer Authorization #: [ ]

Patient Account #: [ ]

Drug Name: [ ]

Advanced Search

The following fields will only narrow your search results. If you do not include additional criteria in the fields above your results will be skewed.

HCPCS/CPT Code: [ ]

NDC Code: [ ]

Physician NPI: [ ]

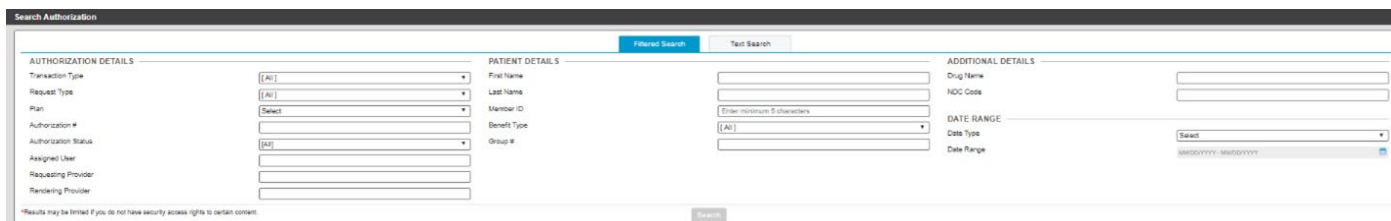
Physician Last Name: [ ]

Physician First Name: [ ]

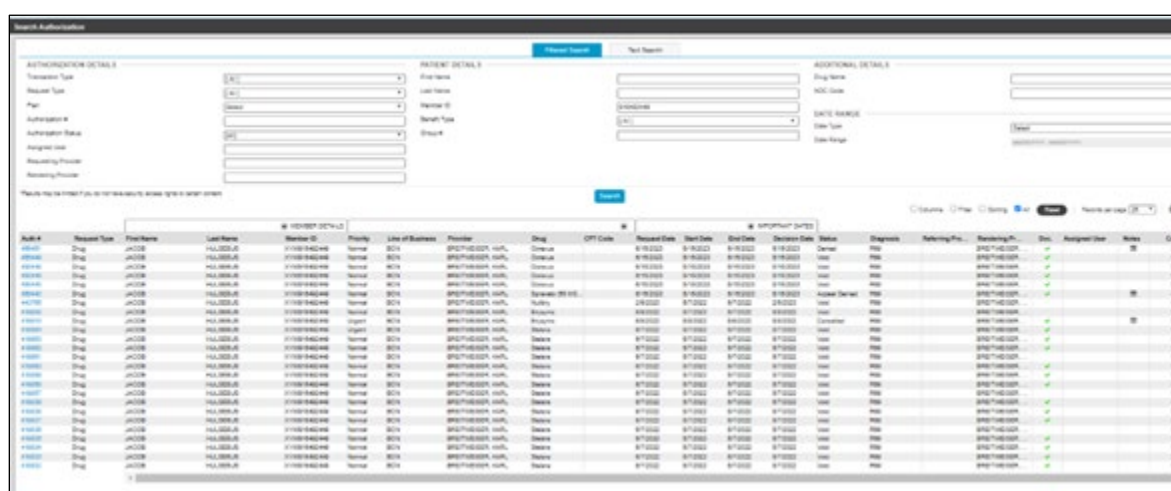
SEARCH



### 2. Click the *Filtered Search* tab.



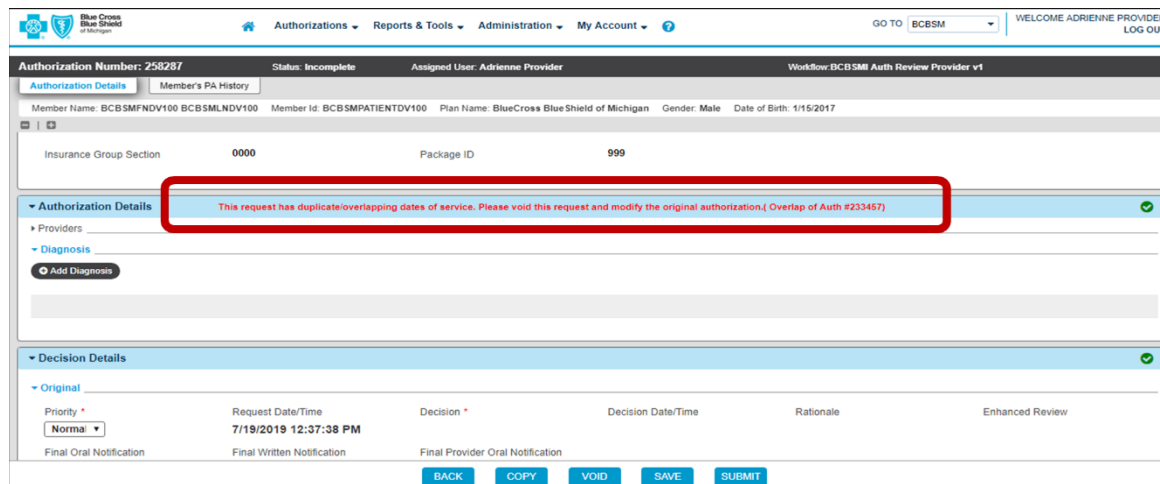
### 3. Complete the fields by which you want to filter search results and click *Search*.



The filtered search results appear at the bottom of the screen.

## Process a duplicate authorization

If a request is a duplicate of an existing request, NovoLogix will notify you that duplicate/overlapping requests aren't allowed.



You can either update the request so it's not a duplicate or overlapping request, or you can void the request.

NovoLogix will display the duplicate request. Click *Void* to void it.

## View the authorization detail

### Approval gray box

The gray box supplies the authorization detail information that pertains to the drug and its approval.

APPROVED					
Date(s) of Service	07/15/2023	To	01/17/2024		
NDC Code	04087000470				
HCPCS Code	S0109	NDC Name	Testogel	Strength	75 MG
Route	IL	Pkg. Size	10 EA	Dosage Form	PLLT
Generic Name	Testosterone				
Quantity (HCPCS)	1				

Note: The gray box is available only for approved authorizations. If the request is denied, the gray box won't appear.

### Decision details

This Decision Details section shows priority of the request, the date and time on which the request was submitted, the decision and the date and time at which the decision was made.

Decision Details					
Original					
Priority	Report Date/Time	Decision	Decision Date/Time	Rationale	Enhanced Review
Normal	3/14/2017 1:45:36 PM	Approved	03/2017 11:29:03 AM		
First Oral Notification	Final Written Notification	Final Provider Oral Notification			

### Drug-specific branch tree logic protocol

This section shows the clinical questions NovoLogix presented, along with the submitter's answers.

**Protocol (BCN, Oncology)**

Reference Clin: None

What is the patient's primary diagnosis?

Please list diagnosis

Our Medical Policy for Oestrus requires the patient is being treated for relapsing-remitting (RRMS), primary progressive (PPMS), active secondary progressive multiple sclerosis (SPMS), or clinically isolated syndrome. Any other use is considered off-label and investigational. Would you like to cancel this request?

Provide rationale for use of Oestrus.

Will the patient be receiving Oestrus with disease-modifying treatments of multiple sclerosis (for example, Glaxys, Lemtrada or Tybyst)?

At what location will the patient be receiving the requested medication?

You're almost done!

Once you click done, your prior authorization request will be processed. Based on the information you provided, the status will be displayed at the top of the screen and will show as one of the following:

Pending Review (Pending): Your authorization request has been sent to the plan for further review.

Approved: Your authorization request has been approved. Refer to the "Authorization limit" section for specific approved dates of service.

(1) Authorization is not a guarantee of payment. Benefits and eligibility must be determined at the time services are rendered.

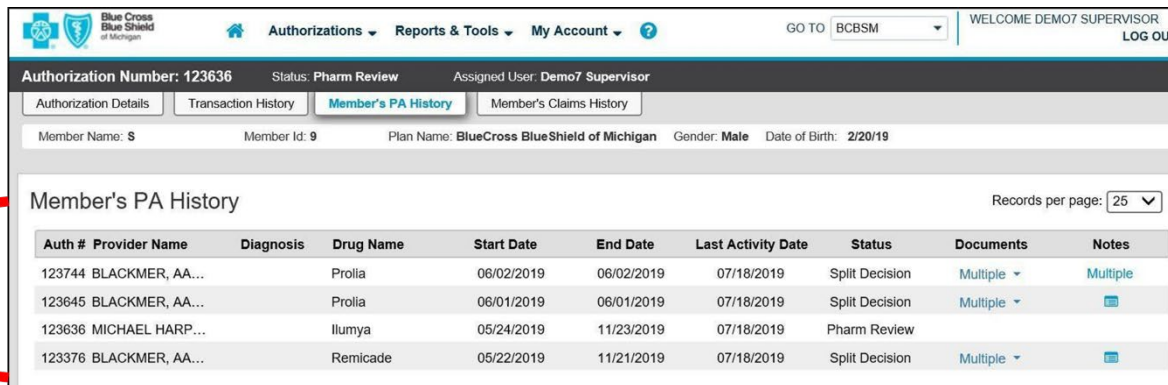
(2) If you have not attached chart notes or other supporting documentation to the authorization request, please go to the "Letters & Documents" section. Click "Add Document" to attach any relevant materials.

## Member prior authorization history

Through a member's prior authorization history, a facility can access the complete history of prior authorizations submitted through NovoLogix for a specific member.



To access a member's prior authorization history, click the *Member's PA History* tab at the top of the authorization details screen.



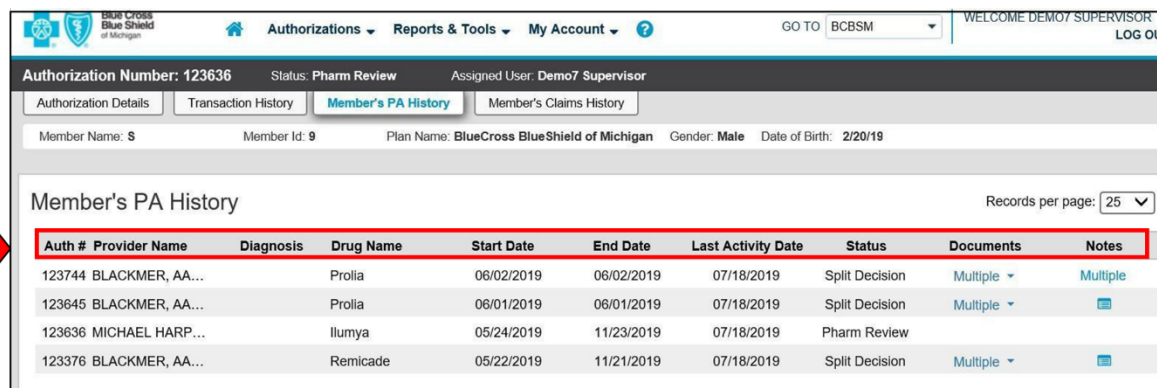
Member's PA History

Records per page: 25

Auth #	Provider Name	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
123744	BLACKMER, AA...		Prolia	06/02/2019	06/02/2019	07/18/2019	Split Decision	Multiple	Multiple
123645	BLACKMER, AA...		Prolia	06/01/2019	06/01/2019	07/18/2019	Split Decision	Multiple	
123636	MICHAEL HARP...		Ilumya	05/24/2019	11/23/2019	07/18/2019	Pharm Review		
123376	BLACKMER, AA...		Remicade	05/22/2019	11/21/2019	07/18/2019	Split Decision	Multiple	

Every authorization in the NovoLogix tool that was submitted for the member **by your provider NPI** is listed.

The details listed for each authorization include: authorization number, provider name, diagnosis code, drug name, start and end dates, authorization status, documents and notes.



Member's PA History

Records per page: 25

Auth #	Provider Name	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
123744	BLACKMER, AA...		Prolia	06/02/2019	06/02/2019	07/18/2019	Split Decision	Multiple	Multiple
123645	BLACKMER, AA...		Prolia	06/01/2019	06/01/2019	07/18/2019	Split Decision	Multiple	
123636	MICHAEL HARP...		Ilumya	05/24/2019	11/23/2019	07/18/2019	Pharm Review		
123376	BLACKMER, AA...		Remicade	05/22/2019	11/21/2019	07/18/2019	Split Decision	Multiple	

You can open documents that are associated with an authorization by clicking the blue text in the Documents column.

Blue Cross  
Blue Shield  
of Michigan

Authorizations

Reports & Tools

My Account

?

GO TO

BCBSM

WELCOME DEMO7 SUPERVISOR

LOG OUT

Authorization Number: 123636

Status: Pharm Review

Assigned User: Demo7 Supervisor

Authorization Details

Transaction History

Member's PA History

Member's Claims History

Member Name: S

Member Id: 9

Plan Name: BlueCross BlueShield of Michigan

Gender: Male

Date of Birth: 2/20/19

Member's PA History

Records per page: 25

Auth #	Provider Name	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
123744	BLACKMER, AA...		Prolia	06/02/2019	06/02/2019	07/18/2019	Split Decision	Multiple	Multiple
123645	BLACKMER, AA...		Prolia	06/01/2019	06/01/2019	07/18/2019	Split Decision	Multiple	Multiple
123636	MICHAEL HARP...		Ilumya	05/24/2019	11/23/2019	07/18/2019	Pharm Review	Multiple	Multiple
123376	BLACKMER, AA...		Remicade	05/22/2019	11/21/2019	07/18/2019	Split Decision	Multiple	Multiple

For authorizations to which multiple documents are attached, click the down arrow next to the word “Multiple” in the Documents column to view a list of documents that are attached.

<

To view the details of a note, hover over the blue entry in the Notes column.

Authorizations

Reports & Tools

My Account

?

GO TO

BCBSM

WELCOME DEMO7 SUPERVISOR

LOG OUT

Authorization Number: 123636

Status: Pharm Review

Assigned User: Demo7 Supervisor

Authorization Details

Transaction History

Member's PA History

Member's Claims History

Member Name: S

Member Id: 9

Plan Name: BlueCross BlueShield of Michigan

Gender: Male

Date of Birth: 2/20/19

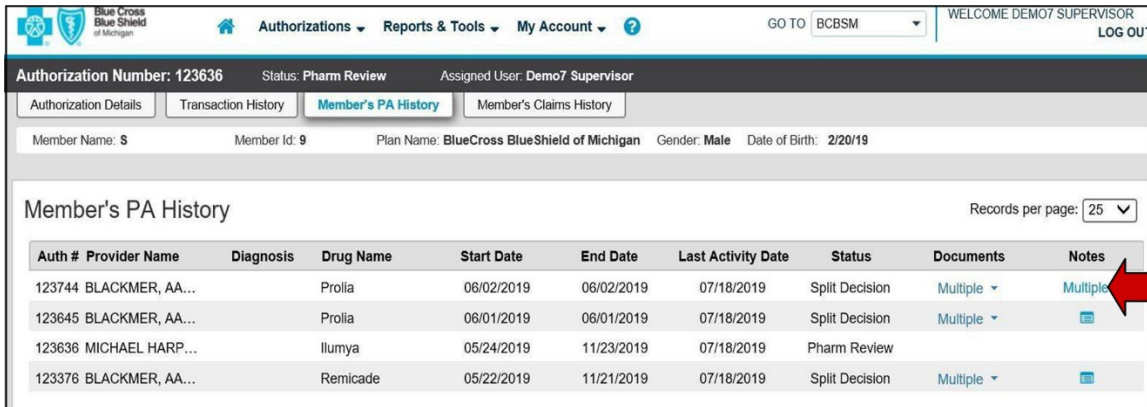
Member's PA History

Records per page: 25

Auth #	Provider Name	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
123744	BLACKMER, AA...		Prolia	06/02/2019	06/02/2019	07/18/2019	Split Decision	Multiple	Multiple
123645	BLACKMER, AA...		Prolia	06/01/2019	06/01/2019	07/18/2019	Split Decision	Multiple	
123636	MICHAEL HARP...		Ilumya	05/24/2019	11/23/2019	07/18/2019	Pharm Review		
123376	BLACKMER, AA...		Remicade	05/22/2019	11/21/2019	07/18/2019	Split Decision	Multiple	



For authorizations that contain multiple notes, click “Multiple” in the Notes column.



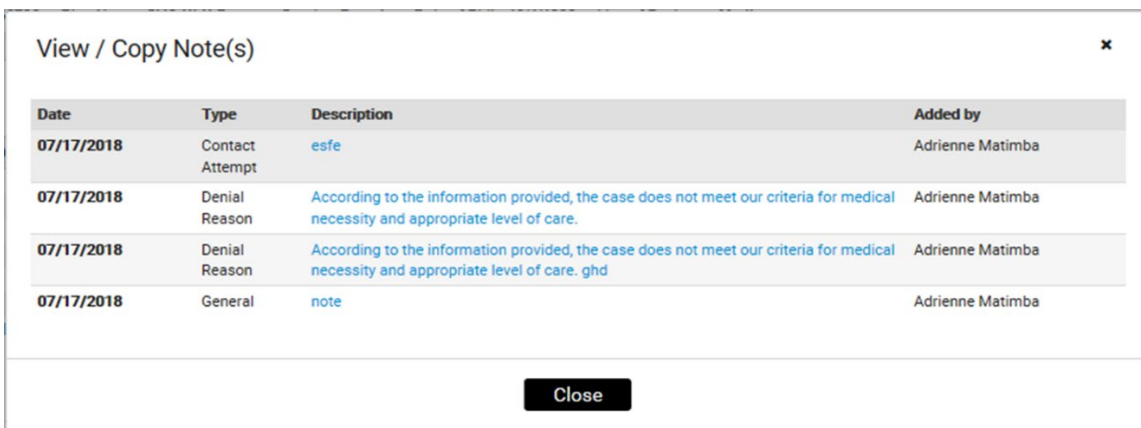
Authorization Number: 123636 Status: Pharm Review Assigned User: Demo7 Supervisor

Member Name: S Member Id: 9 Plan Name: BlueCross BlueShield of Michigan Gender: Male Date of Birth: 2/20/19

Member's PA History Records per page: 25

Auth #	Provider Name	Diagnosis	Drug Name	Start Date	End Date	Last Activity Date	Status	Documents	Notes
123744	BLACKMER, AA...		Prolia	06/02/2019	06/02/2019	07/18/2019	Split Decision	Multiple	Multiple
123645	BLACKMER, AA...		Prolia	06/01/2019	06/01/2019	07/18/2019	Split Decision	Multiple	
123636	MICHAEL HARP...		Ilumya	05/24/2019	11/23/2019	07/18/2019	Pharm Review		
123376	BLACKMER, AA...		Remicade	05/22/2019	11/21/2019	07/18/2019	Split Decision	Multiple	

All notes that are associated with the authorization are presented in a popup window.

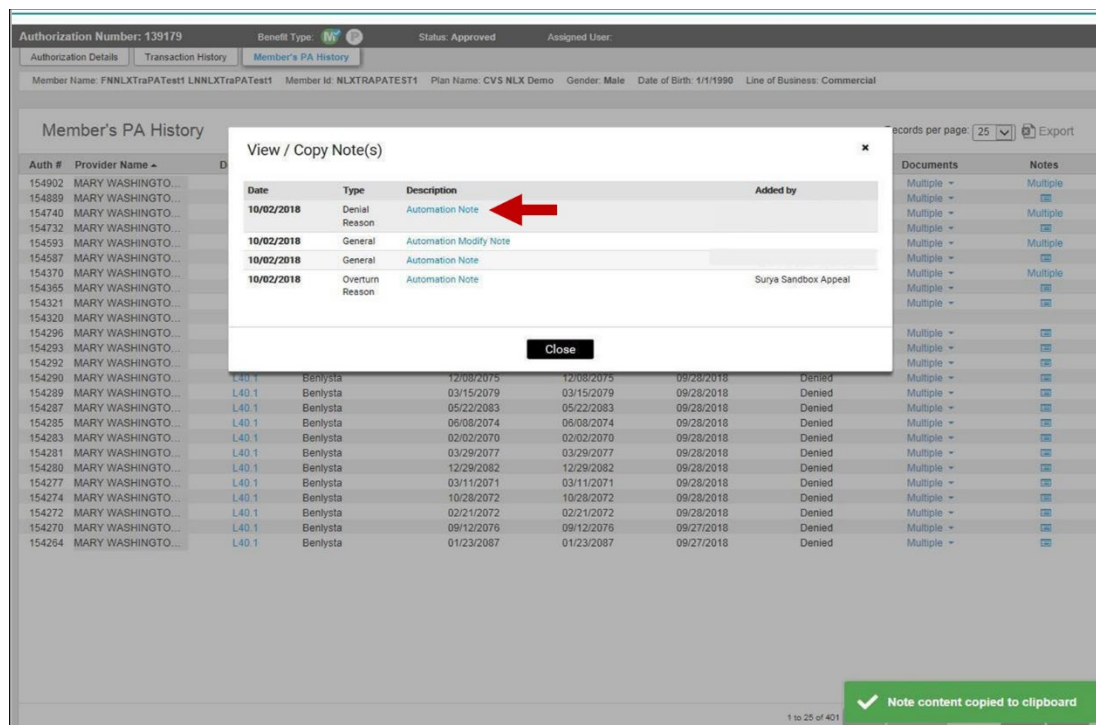



View / Copy Note(s)

Date	Type	Description	Added by
07/17/2018	Contact Attempt	esfe	Adrienne Matimba
07/17/2018	Denial Reason	According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care.	Adrienne Matimba
07/17/2018	Denial Reason	According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care. ghd	Adrienne Matimba
07/17/2018	General	note	Adrienne Matimba

Close

To copy a note, click the note text, which is blue.



Authorization Number: 139179    Benefit Type:     Status: Approved    Assigned User:

Authorization Details    Transaction History    **Member's PA History**

Member Name: FNNLXtraPATest1 LNNLXtraPATest1    Member ID: NLXTRAPATEST1    Plan Name: CV5 NLX Demo    Gender: Male    Date of Birth: 1/1/1990    Line of Business: Commercial

Member's PA History

Records per page: 25    Export

**View / Copy Note(s)**

Date	Type	Description	Added by
10/02/2018	Denial Reason	Automation Note	
10/02/2018	General	Automation Modify Note	
10/02/2018	General	Automation Note	
10/02/2018	Overturn Reason	Automation Note	Surya Sandbox Appeal

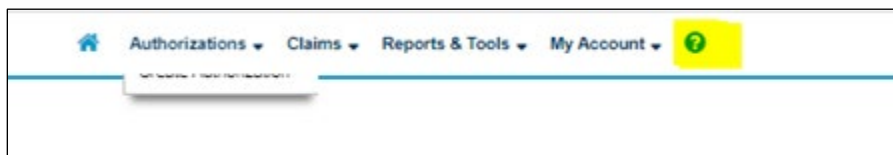
Close

✓ Note content copied to clipboard

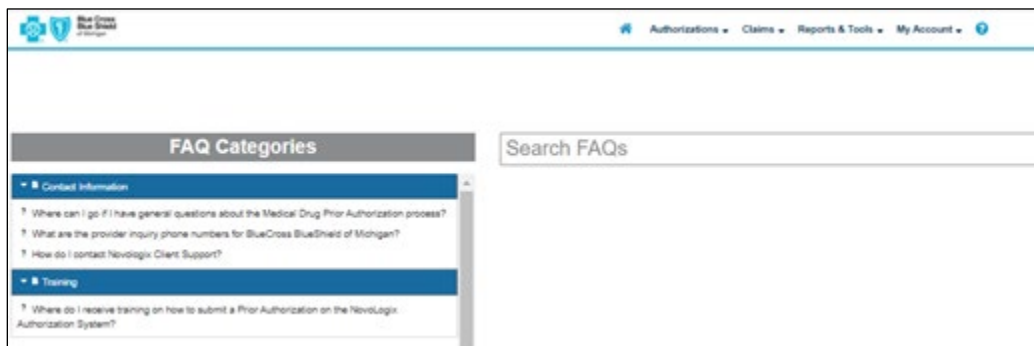
## How to access Ask NovoLogix

Ask NovoLogix assists users with getting access to items such as forms, user manuals and videos.

To access Ask NovoLogix, click the “?” icon.



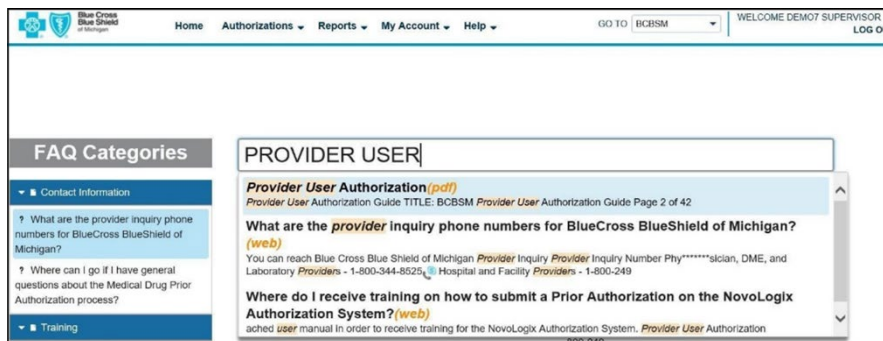
This will take you to the FAQ Categories interface and search engine.



Click an FAQ category to view information related to that category.



To search the FAQs, enter a search term in the *Search FAQs* field and press *Enter* on your keyboard. Search results display below the search field.



## Glossary

### Authorization number

The authorization number that's assigned to the prior authorization request in the NovoLogix tool.

### Document attachments

All documentation that's attached to the case is included in this section, including letters from BCN.

### Line details

The Line Detail section of the authorization contains the following information for the drug requested: place of service, dates of service, NDC code, NDC name, strength/dosage form and the patient's current dosage.

### Member details

This section contains basic member information provided by BCN. Contact BCN with questions about this information.

### Notes

Any notes that you or BCN have added are included here, including reasons for denials.

### Status

- **Cancelled** — The provider cancelled an in-process prior authorization request.

- **Final Status** — Approved, Appeal Approved, Denied, Appeal Denied (denial reason is in notes), Split Decision, Appeal Split Decision, Void.
- **Incomplete, Incomplete Appeal, Incomplete Mod** — These statuses indicate that the request hasn't been submitted to NovoLogix. The provider needs to finish the process and click *Submit*.
- **Pending, Pending peer to peer** — The authorization is being finalized. When it's finalized, determination letters are sent.
- **Provider Action, Provider Action Appeal** — The health care provider needs to provide additional information.
- **Pharm Review, Pharm Review Appeal** — Pharmacy Services staff is reviewing the request.
- **Tech Action, Tech Review** — The request is being reviewed by BCN.
- **Peer to peer** — Providers can request a peer-to-peer review to discuss the initial denial of a prior authorization request with BCN clinical staff. Peer-to-peer reviews aren't available for appeals.

\*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

NovoLogix is an independent company that provides an online prescription drug prior authorization tool for Blue Cross Blue Shield of Michigan and Blue Care Network.