

Blue Cross Blue Shield of Michigan and Blue Care Network offer the following services to members. Services are provided by Blue Cross, BCN and the vendors listed below.

CARE MANAGEMENT — Provides patient support by identifying patients with health risks and working with them to improve or maintain their health.

<p>Advance care planning</p> <ul style="list-style-type: none"> Vital Decisions ◆◆◆◆ 	<p>Drugs</p> <ul style="list-style-type: none"> Sempre Health ◆◆ 	<p>Surgeries</p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆
<p>Behavioral health</p> <ul style="list-style-type: none"> myStrength by Livongo ◆◆ 	<p>Elective procedures and services</p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆ 	<p>Well-being</p> <ul style="list-style-type: none"> Catapult ◆ myStrength by Livongo ◆◆ NRC Health ◆◆◆ PopHealthCare ◆◆ WebMD ◆◆◆◆
<p>Blue Cross® Coordinated Care</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ 	<p>Health Guide ◆</p>	
<p>Cardiology</p> <ul style="list-style-type: none"> AMC Health ◆◆ 	<p>Health assessments</p> <ul style="list-style-type: none"> Genex Services LLC ◆◆ NRC Health ◆◆ 	
<p>Caregiver Support</p> <ul style="list-style-type: none"> Seniorlink ◆◆ 	<p>Home-based services</p> <ul style="list-style-type: none"> Genex Services ◆◆ PopHealthCare® ◆ 	
<p>Decision support</p> <ul style="list-style-type: none"> 2nd.MD ◆◆◆◆ Welvie ◆◆◆ 	<p>Member lifestyle support ◆◆</p>	
<p>Diabetes</p> <ul style="list-style-type: none"> Cecelia Health ◆ Livongo® ◆◆◆◆ Omada Health ◆◆ Solera ◆◆ 	<p>Pain management</p> <ul style="list-style-type: none"> Aspire Health ◆◆ 	
<p>Dialysis</p> <ul style="list-style-type: none"> Fresenius ◆◆ 	<p>Palliative care</p> <ul style="list-style-type: none"> Aspire Health ◆◆ Vital Decisions ◆◆◆◆ 	
	<p>Pulmonology</p> <ul style="list-style-type: none"> AMC Health ◆◆ 	

UTILIZATION MANAGEMENT — Through the prior authorization process, ensures that patients get the right care at the right time in the right location. For more information, see the [Summary of utilization management programs for Michigan providers](#) document.

<p>Air ambulance (non-emergency flights)</p> <ul style="list-style-type: none"> Alacura Medical Transport Management ◆◆ 	<p>Elective procedures and services</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ AIM ◆◆◆◆ eviCore ◆◆◆◆ TurningPoint ◆◆◆◆ 	<p>Outpatient PT, OT, ST</p> <ul style="list-style-type: none"> eviCore ◆◆◆◆
<p>Behavioral health</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ New Directions® Behavioral Health ◆ 	<p>Home-based services</p> <ul style="list-style-type: none"> CareCentrix® ◆◆ 	<p>Pain management</p> <ul style="list-style-type: none"> TurningPoint ◆◆◆◆
<p>Cardiology</p> <ul style="list-style-type: none"> BCN ◆◆ AIM Specialty Health® ◆◆◆◆ 	<p>Inpatient medical (non-behavioral health) admissions, acute care (hospitals)</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ 	<p>Post-acute care (SNF, rehab, LTAC)</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆ naviHealth ◆◆
<p>Chiropractic services</p> <ul style="list-style-type: none"> BCN ◆◆ eviCore healthcare® ◆ 	<p>Laboratory</p> <ul style="list-style-type: none"> Joint Venture Hospital Laboratories ◆◆ 	<p>Radiology procedures (high-tech imaging)</p> <ul style="list-style-type: none"> AIM ◆◆◆◆
<p>Cosmetic procedures</p> <ul style="list-style-type: none"> BCN ◆◆ 	<p>Musculoskeletal services</p> <ul style="list-style-type: none"> TurningPoint Healthcare Solutions LLC ◆◆◆◆ 	<p>Sleep studies</p> <ul style="list-style-type: none"> BCN ◆◆ AIM ◆◆
<p>Diabetes</p> <ul style="list-style-type: none"> Northwood, Inc. ◆◆◆◆ 	<p>Oncology</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ AIM ◆◆◆◆ eviCore ◆◆◆◆ 	<p>Surgeries</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ TurningPoint ◆◆◆◆
<p>Drugs</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆ AIM ◆◆◆◆ 	<p>Outpatient medical rehabilitation (includes cardiac, cognitive and pulmonary)</p> <ul style="list-style-type: none"> BCN ◆◆ 	<p>Transplants</p> <ul style="list-style-type: none"> Blue Cross and BCN ◆◆◆◆
<p>Durable medical equipment and prosthetics and orthotics</p> <ul style="list-style-type: none"> Northwood ◆◆◆◆ 		