

Blue Cross Blue Shield of Michigan and Blue Care Network offer the following programs to members. Programs are provided by Blue Cross, BCN and the independent companies listed below. Click the links below to learn more about programs within each category.

CARE MANAGEMENT AND SUPPORT SERVICES — Provide patient support by identifying patients with health risks and working with them to improve or maintain their health and support patients through their health journeys.

Advance care planning

- Vital Decisions ♦♦

Behavioral health

- Blue Cross and BCN ♦♦♦♦
- Teladoc Health® ♦♦♦♦

Blue Cross Coordinated Care CoreSM

- Blue Cross and BCN ♦♦♦♦

Cardiology

- AMC Health ♦♦
- Teladoc Health ♦♦

Caregiver support

- Careforth (formerly Seniorlink) ♦♦
- OncoHealth® ♦♦

Decision support

- 2nd.MD ♦♦
- Welvie ♦

Diabetes

- Cecelia Health ♦
- Omada Health ♦♦
- Solera ♦♦
- Teladoc Health ♦♦♦♦
- Twin Health ♦

Drugs

- OneOme ♦♦
- PillarRx Consulting ♦♦
- Price Edge ♦
- Sempre Health ♦♦

Elective procedures and services

- 2nd.MD ♦♦
- Welvie ♦

Health Guide ♦

Health assessments

- Genex Services LLC ♦♦

Home-based services

- Blue Cross and BCN ♦♦♦♦
- Genex Services ♦♦
- Landmark Health ♦♦
- Home & Community Care (formerly naviHealth, Inc.) ♦♦
- PopHealthCare® ♦

Member lifestyle support ♦♦

Menopause

- Maven ♦♦

Oncology

- OncoHealth ♦♦

Pain management

- Aspire Health ♦♦

Palliative care

- Aspire Health ♦♦
- Vital Decisions ♦♦

Post-acute care

- Home & Community Care ♦♦

Pregnancy and parenting support

- Blue Cross and BCN ♦♦

- Maven ♦♦

- WebMD Health ♦♦

Pulmonology

- AMC Health ♦♦

Surgeries

- 2nd.MD ♦♦
- Welvie ♦

Well-being

- Catapult ♦
- Teladoc Health ♦♦♦♦
- PopHealthCare ♦
- WebMD Health Services ♦♦♦♦

UTILIZATION MANAGEMENT — Through the prior authorization process, ensures that patients get the right care at the right time in the right location. For more information, see the [Summary of utilization management programs for Michigan providers](#) document.

Acute inpatient admissions

- Blue Cross and BCN ♦♦♦♦

Air ambulance (non-emergency flights)

- Alacura Medical Transport Management ♦♦

Behavioral health

- Blue Cross Behavioral HealthSM ♦♦♦♦

Cardiology

- BCN ♦♦
- Carelon Medical Benefits Management ♦♦♦♦

Chiropractic services

- BCN ♦♦
- eviCore healthcare® ♦

Cosmetic procedures

- BCN ♦♦

Diabetes

- Northwood, Inc. ♦♦♦♦

Drugs

- Blue Cross and BCN ♦♦♦♦
- Carelon ♦♦♦♦

Durable medical equipment and prosthetics and orthotics

- Northwood ♦♦♦♦

Elective procedures and services

- Blue Cross and BCN ♦♦♦♦
- Vendors listed under other utilization management categories

Home-based services

- Utilization Management ♦♦
- CareCentrix® ♦♦

Laboratory

- Joint Venture Hospital Laboratories ♦♦

Musculoskeletal services

- TurningPoint Healthcare Solutions LLC ♦♦♦♦

Oncology

- Blue Cross and BCN ♦♦♦♦
- Carelon ♦♦♦♦
- eviCore ♦♦♦♦

Physical, occupational and speech therapy

- eviCore ♦♦

Pain management

- TurningPoint ♦♦♦♦

Post-acute care (SNF, rehab, LTAC)

- Blue Cross and BCN ♦♦
- Home & Community Care ♦♦

Radiology procedures, high tech

- Carelon ♦♦♦♦

Sleep studies

- BCN ♦♦
- Carelon ♦♦

Surgeries

- Blue Cross and BCN ♦♦♦♦
- TurningPoint ♦♦♦♦

Transplants

- Blue Cross and BCN ♦♦