

The steps required to determine whether procedure codes require prior authorization for a specific member vary depending on whether you're a:

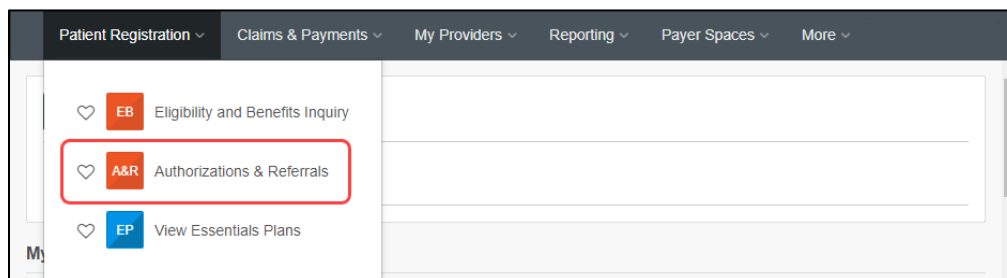
- [Michigan provider](#)
- [Non-Michigan provider who is registered with Availity[®]](#)
- [Non-Michigan provider who isn't registered with Availity](#)

Note that you can enter up to 10 diagnosis codes and 10 procedure codes per member per lookup.

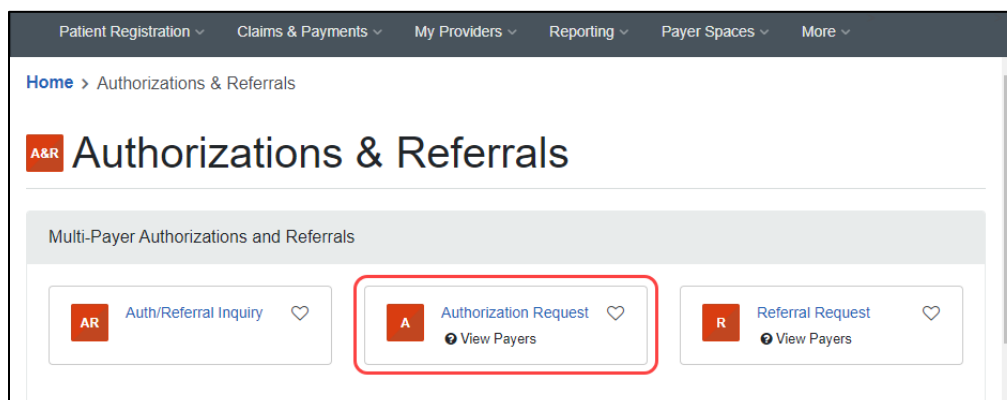
Michigan providers

Complete these steps:

1. Log in to our provider portal (availity.com).
2. Click *Patient Registration* and then click *Authorizations & Referrals*.



3. Click *Authorization Request*.



4. Enter the requested information.

Availity Essentials will tell you whether you need to submit a prior authorization request for the member.***

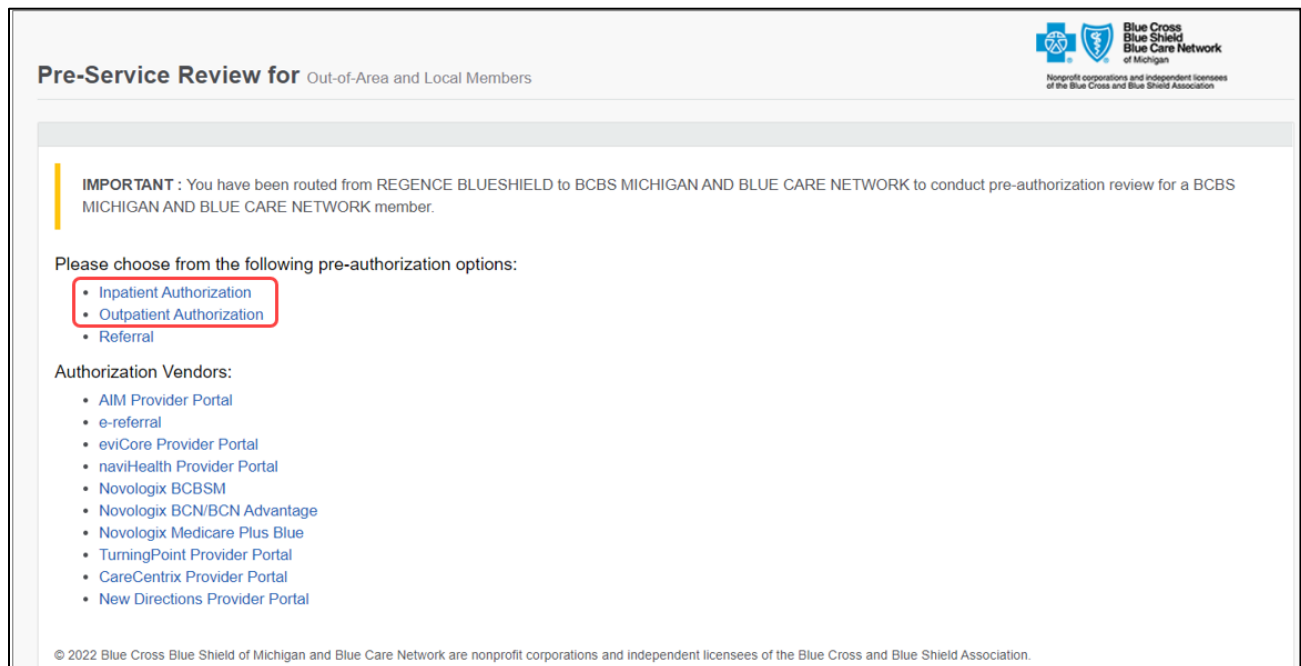
Non-Michigan providers who are registered with Availity**

Complete these steps:

1. Log in to [Availity](#)*.
2. Enter the member's contract number from their ID card. Be sure to include the alpha prefix.

Availity will determine the member's plan and take you to the Pre-Service Review for Out-of-Area and Local Members screen.

3. Click the *Inpatient Authorization* link or the *Outpatient Authorization* link, as appropriate.



Pre-Service Review for Out-of-Area and Local Members

IMPORTANT : You have been routed from REGENCE BLUESHIELD to BCBS MICHIGAN AND BLUE CARE NETWORK to conduct pre-authorization review for a BCBS MICHIGAN AND BLUE CARE NETWORK member.

Please choose from the following pre-authorization options:

- Inpatient Authorization
- Outpatient Authorization
- Referral

Authorization Vendors:

- AIM Provider Portal
- e-referral
- eviCore Provider Portal
- naviHealth Provider Portal
- Novologix BCBSM
- Novologix BCN/BCN Advantage
- Novologix Medicare Plus Blue
- TurningPoint Provider Portal
- CareCentrix Provider Portal
- New Directions Provider Portal

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4. Enter the requested information.

Availity will tell you whether you need to submit a prior authorization request for the member.***

If the procedure code requires prior authorization through one of our contracted vendors, you may need to complete a one-time registration process with the vendor before you can access their portal.

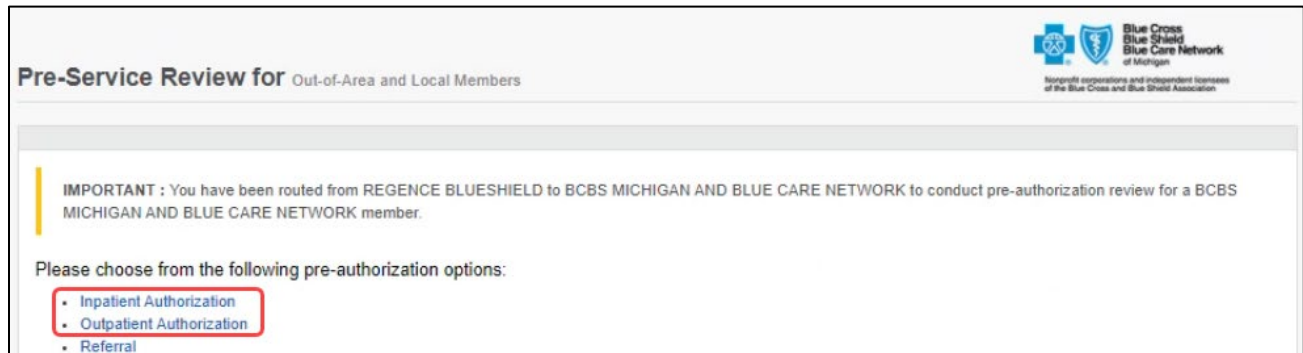
Non-Michigan providers who aren't registered with Availity**

Complete these steps:

1. Log in to your local plan's website.
2. Select an ID card prefix from Michigan.

This will take you to the Pre-Service Review for Out-of-Area and Local Members screen.

3. Click either the *Inpatient Authorization* link or the *Outpatient Authorization* link, as appropriate.



Pre-Service Review for Out-of-Area and Local Members

Blue Cross Blue Shield Blue Care Network of Michigan
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Please choose from the following pre-authorization options:

- Inpatient Authorization
- Outpatient Authorization
- Referral

4. Enter the requested information.

Availity will tell you whether you need to submit a prior authorization request for the member.***

If the procedure code requires prior authorization through one of our contracted vendors, you may need to complete a one-time registration process with the vendor before you can access their portal.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

**Some ancillary providers who are located outside of Michigan and are contracted directly with Blue Cross Blue Shield of Michigan and BCN can contact Availity to get access to Blue Cross and BCN information as if they're a Michigan provider. Ancillary providers who have taken this step should follow the instructions in the [Michigan providers](#) section of this document, after choosing Michigan from the drop-down list at the top of the screen. For more information about this, see the [enrollment documents helpful hints for new ancillary providers](#) document.

***When Original Medicare is the primary payer, Availity sometimes incorrectly states that prior authorization is required when it isn't required. We're working to resolve this issue.

Availity is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.