



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association



### POSTSERVICE CHANGE REQUEST FORM

Utilization management toll-free phone: 1-833-217-9670

Utilization management local phone: 313-908-6040

Utilization management fax: 313-879-5509

Use this form to update procedure codes after a surgery has taken place, when the procedure that was performed is different from the procedure TurningPoint Healthcare Solutions, LLC authorized. Submit only one form per patient.

For some orthopedic and spinal surgeries, you can substitute certain procedure codes for the procedure code that TurningPoint authorized without requesting a post-service change. For more information, see the [Musculoskeletal procedure code substitutions for orthopedic and spinal surgeries](#) document.

TurningPoint will complete postservice reviews only for procedure codes that require authorization by TurningPoint.\*

\*TurningPoint may not review requests that don't include the required information.

<b>Have you submitted a claim to Blue Cross or BCN?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Have you submitted an appeal to Blue Cross or BCN?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Authorization number:</b>	<b>Enrollee ID:</b>
<b>Member date of birth:</b>	<b>Group number:</b>
<b>Member name (last, first):</b>	
<b>Date(s) of service:</b>	<b>Provider TIN:</b>
<b>Provider name:</b>	<b>NPI:</b>
<b>Contact person:</b>	<b>Phone number:</b>
Provide detailed information about your request, including the procedures that TurningPoint authorized and which procedures changed:	
<b>Form completed by:</b>	<b>Date:</b>
<b>REMINDERS:</b> 1. Fax this form to TurningPoint at 313-879-5509. 2. Include all pertinent clinical information, including but not limited to operating notes.	