

How to submit prior authorization requests for medical benefit drugs

For Blue Cross commercial and Blue Care Network commercial

April 2023

Follow these steps to submit prior authorization requests when prescribing drugs covered under the medical benefit for Blue Cross Blue Shield of Michigan and Blue Care Network commercial members.

Michigan prescribers

To submit prior authorization requests electronically, first register for Availity® Essentials, our provider portal; refer to the [Register for web tools](#) page at bcbsm.com for details. Then:

1. Log in to [availity.com](#)*.
2. Click *Payer Spaces* on the menu bar and click the BCBSM and BCN logo.
3. On the Applications tab, click the tile for the appropriate NovoLogix web tool.
4. Within NovoLogix, click the *Authorizations* menu and select *Create Authorization*.
5. Enter the member's details and select the correct member on the contract.
6. Complete the required fields. This includes selecting the correct drug in the "Authorization Lines" section.
7. Click *Submit*, complete the protocol questions and click *Done*.

If you're registered for Availity but are not able to access it, submit your prior authorization request using the *Medication Authorization Request Form*, or MARF, that's on the next page.

Non-Michigan prescribers

When submitting a prior authorization request for the first time, prescribers located outside of Michigan should complete and submit:

- The *Medication Authorization Request Form*, or MARF, that's on the next page
- The [Application for access to NovoLogix for non-Michigan prescribers](#)

Submit these documents to the fax number or address that's on the MARF. Once we approve the request for access, we'll provide information about how to access the NovoLogix tool so that you can submit subsequent prior authorization requests electronically.

Note: Access to NovoLogix is available only to registered users. You must include a valid Type 1 (individual) NPI on the application for access to NovoLogix.

Information about NovoLogix

For more information about the NovoLogix web tool, look under the Training Resources heading on these webpages:

- [Blue Cross Medical-Benefit Drugs](#)
- [BCN Medical-Benefit Drugs](#)

If you need help with the NovoLogix tool, contact the Web Support Help Desk at 1-877-258-3932.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.



This form is to be used by participating physicians to obtain coverage for Aveed and Testopel. For commercial members only, please complete this form and submit via fax to 1-877-325-5979. If you have any questions regarding this process, please contact BCBSM Provider Relations and Servicing or the Medical Drug Helpdesk at 1-800-437-3803 for assistance.

PATIENT INFORMATION

PHYSICIAN INFORMATION

Name

Name

ID Number

Specialty

D.O.B.

☐ Male ☐ Female

Address

Diagnosis/ ICD-9

City /State/Zip

Drug Name

☐ Aveed®☐ Testopel®

Phone/Fax: P: () - F: () -

Dose and Quantity

NPI

Directions

Contact Person

Date of Service(s)

Contact Person
Phone / Ext.

STEP 1:

DISEASE STATE INFORMATION

- Initiation or Continuation of therapy? ☐ Initiation ☐ Continuation *Date patient started therapy:* _____
- Please provide the NPI number for the place of administration: _____
- The request is for: ☐ Compounded Testosterone Pellet ☐ Brand Testopel® Product ☐ Aveed
- Will the patient be using this product in combination with other testosterone replacement therapy (for example: Depo-Testosterone, Delatestryl, AndroGel)?
☐ Yes ☐ No
- Initiation AND Continuation of therapy:**
Please check the patient's diagnosis:
 - ☐ Hormone therapy for female-to-male transgendered patients
 - ☐ Male Hypogonadism
 - ☐ Male androgen deficiency syndrome
 - ☐ Male testosterone deficiency
 - ☐ Other: _____
 - Check the signs and symptoms the patient is experiencing:

<input type="checkbox"/> Height loss	<input type="checkbox"/> Low bone mineral density	<input type="checkbox"/> Low trauma fracture
<input type="checkbox"/> Anemia	<input type="checkbox"/> Loss of body hair	<input type="checkbox"/> Erectile Dysfunction
<input type="checkbox"/> Fatigue	<input type="checkbox"/> Other: _____	
 - Has the patient tried and failed Depo-Testosterone or Delatestryl prior to starting Testopel or Aveed?
☐ Yes ☐ No, Comment: _____
- Continuation Request:** *Please fill out above as well.* Original Start Date _____
 - Have the patient's signs and symptoms improved while on therapy? ☐ Yes ☐ No

Please add any other supporting medical information necessary for our review

Coverage will not be provided if the prescribing physician's signature and date are not reflected on this document.

☐ Request for expedited review: I certify that applying the standard review time frame may seriously jeopardize the life or health of the member or the member's ability to regain maximum function

Physician's Name

Physician Signature

Date

Step 2:
Checklist☐ Form Completely Filled Out☐ Attached Lab Reports Showing Morning Free/Total Testosterone Levels with Lab Reported Normal Ranges IncludedStep 3:
SubmitBy Fax: BCBSM Specialty Pharmacy Mailbox
1-877-325-5979By Mail: BCBSM Specialty Pharmacy Program
P.O. Box 312320, Detroit, MI 48231-2320