

## eviCore healthcare<sup>®</sup> will accept retroactive authorization requests for musculoskeletal procedures through April 30

As of Jan. 1, 2021, eviCore no longer manages authorizations for lumbar spine and pain management procedures for Blue Cross Blue Shield of Michigan or Blue Care Network members.

For procedures with dates of service on or before Dec. 31, 2020, you have until April 30, 2021, to submit retroactive authorization requests to eviCore for:

- **Spinal procedures** for:
  - Blue Cross commercial — All fully insured groups and members with individual coverage
  - Medicare Plus Blue<sup>SM</sup> members
- **Pain management procedures** for:
  - Blue Cross commercial — All fully insured groups, select self-funded groups and all members with individual coverage
  - Medicare Plus Blue members
  - BCN commercial members
  - BCN Advantage<sup>SM</sup> members

### How to submit authorization requests to eviCore

For instructions on how to submit authorization requests to eviCore, see the [eviCore authorization quick reference](#) document. The information in this document applies to both prior and retroactive authorization requests.

To view this document, go to [ereferrals.bcbsm.com](http://ereferrals.bcbsm.com), click *Blue Cross* or *BCN* and then click *eviCore-Managed Procedures*.

### More on the TurningPoint program expansion

As we reported in the [January 2021 issue](#) of *The Record* and the [January-February 2021 issue](#) of *BCN Provider News* (page 36), TurningPoint Healthcare Solutions LLC has expanded its surgical quality and safety management program for dates of service on or after Jan. 1, 2021.



Nonprofit corporations and independent licensees  
of the Blue Cross and Blue Shield Association

## Provider alert

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>,  
BCN commercial and BCN Advantage<sup>SM</sup>

Category: Authorizations / referrals

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Submit authorization requests for orthopedic, pain management and spinal procedures to TurningPoint for the following groups and members:

- Blue Cross commercial — All fully insured groups, select self-funded groups and all members with individual coverage
- Medicare Plus Blue members
- BCN commercial members
- BCN Advantage members